

Cultural & community services

Performance Indicators 2003/04

Comparing the performance of Scottish councils

Prepared for the Accounts Commission

January 2005



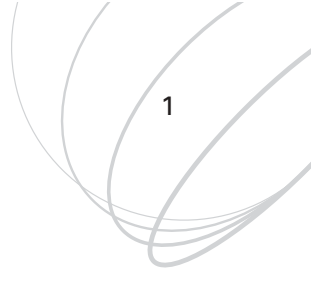
The Accounts Commission

The Accounts Commission is a statutory, independent body which, through the audit process, assists local authorities in Scotland to achieve the highest standards of financial stewardship and the economic, efficient and effective use of their resources. The Commission has four main responsibilities:

- securing the external audit including the audit of Best Value and community planning
- following up issues of concern identified through the audit, to ensure satisfactory resolutions
- carrying out national Best Value studies to improve economy, efficiency and effectiveness in local government
- issuing an annual direction to local authorities which sets out the range of performance information they are required to publish.

The Commission secures the audit of 32 councils and 34 joint boards (including police and fire services). Local authorities spend over £9 billion of public funds a year.

Audit Scotland is a statutory body set up in April 2000 under the Public Finance and Accountability (Scotland) Act 2000. It provides services to the Auditor General for Scotland and the Accounts Commission. Together they ensure that the Scottish Executive and public sector bodies in Scotland are held to account for the proper, efficient and effective use of public funds.



Main findings

Libraries

Indicator 1 Page 4

Borrowers from public libraries

The number of borrowers during the year remained steady at just under 1.2 million people for the 28 councils providing reliable information. The total number of items borrowed fell by over 1.5 million items (4.7%) to 32.5 million. Overall, the average number of issues per borrower was 27.2, continuing the decline over the last six years. The information provided by Argyll & Bute, Eilean Siar, Orkney Islands and Shetland Islands was unreliable.

Indicator 2 Page 7

Changes in library stock

Councils have failed to meet the national targets for additions to lending stock every year since the targets were established in 1995. In 2003/04, for the 30 councils reporting reliable information, adult stock additions fell to 66.2% of the target. Additions to stock for children and teenagers fell to 65.5% of the target. The City of Edinburgh and Shetland Islands councils provided unreliable information.

Indicator 3 Page 10

Use of library learning centres and learning access points

New information about the use of libraries shows that just over 287,000 people used learning centres and learning access points, about 7.2% of the population. Each of them used the service an average of 8.3 times, a total of 2.4 million occasions. Four councils, (Argyll & Bute, Highland, Perth & Kinross and Shetland Islands), provided unreliable results.

Museums

Indicator 4 Page 12

Museums

Overall, nearly 80% (196) of relevant museums were registered under the Museums and Galleries Commission scheme, 14 more than in the previous year. The proportion of council-operated museums registered rose from 83% to 88%; and the proportion of museums supported by councils which are registered rose from 59% to 70%.

Pools and sports facilities

Indicator 5 Page 14

Attendances at sports facilities

There were nearly 36 million attendances at council pools and sports facilities for the 30 councils that reported this information. This was an increase of approximately half a million attendances compared with the previous year. The average number of attendances per head of population at all facilities was just over 7.3, similar to the previous year. Eilean Siar and Perth & Kinross reported unreliable information.

Introduction



If you want to know more
access our website at:

www.audit-scotland.gov.uk/performance

Each year councils publish a range of information to show people how well they are providing their services and how they compare with other councils.

This pamphlet contains information on five indicators relating to cultural and community services. They are:

- the level of borrowing from public libraries
- additions to library stock
- the use of library learning centres and learning access points
- the proportion of museums managed or supported by councils that are registered under the Galleries and Museum Commission scheme
- attendance levels at swimming pools and other indoor sports facilities.

Using the information

Several factors affect the way a council performs its activities. You need to be aware of these in order to understand why results may vary. Some of these factors are outwith the control of a council – for example, population size and density, geographical area, and the mix between urban and rural settlements. Others may be specific to the service or the groups of people it serves. These local factors may mean that a council with a performance which, at first sight, appears to be worse than that of another has, in fact, done better given the circumstances it faces.

The statutory performance indicators cover key aspects of the performance of council services. Further information about the performance of councils' cultural and community services can be found in councils' annual public performance reports and on their web sites. The following web sites also contain useful information:

Slainte; Information & Libraries Scotland
www.slainte.org.uk

SportScotland
www.sportscotland.org.uk

In this pamphlet we have shown information for councils for 2003/04 and where appropriate made comparison with previous years.

Key

Councils have a statutory obligation to report the information for each indicator. In cases where a council has failed to do so it is shown in the narrative and tables for the relevant indicator as 'not reported'.

Auditors appointed by the Accounts Commission have reviewed authorities' arrangements for producing performance information. An asterisk (*) against the data for a council indicates that the auditor expressed doubts about the reliability of its arrangements for producing the information. In such cases we have shown the information separately and have not included it in the calculation of overall Scottish averages, although such information was included prior to 2001/02.

Other pamphlets published by the Commission cover:

Corporate management
Education and Children's services
Environmental and regulatory services
Housing and social work services
Police and fire services

For 2003/04 the Commission will be reporting 77 indicators of the performance of council, fire and police services. The publication process will involve:

- six published pamphlets featuring 48 indicators
- a compendium of information on all 77 indicators on the Commission's website
- individual council profiles on the website.

The indicators are selected by the Commission according to criteria identified in consultation with CoSLA, SOLACE, the Scottish Consumer Council and the Scottish Executive. They are kept under review and the Commission consults about any changes it considers making. The Commission will review its approach to statutory performance indicators in the light of the new requirement on councils to report their performance publicly, and the new Best Value audits of each council and police and fire authority.

Indicator 1: Borrowers from public libraries

Borrowers as a percentage of the resident population, and the average number of issues per borrower.

This indicator shows the number of people who borrowed books and other items of media during the year, expressed as a percentage of the resident population. It also shows the average number of items they borrowed.

Points to bear in mind

The percentage of the population who actively use library loan facilities may be affected by:

- levels of investment in the lending stock ([see indicator 2](#))
- the marketing policy of the council
- whether the council supplies the stock its users want
- the loan period and the number of items that may be borrowed
- the location of libraries
- the demand for library stock.

Commentary

Twenty-eight councils provided reliable information for this indicator. The information provided by Argyll & Bute, Orkney Islands and Shetland Islands was unreliable and Eilean Siar continued to fail to report the required information.

Across Scotland, the proportion of people borrowing from libraries was 24.3%, almost the same as the previous year (Table 1a). For the councils providing reliable information, the number of borrowers remained at just under 1.2 million people during the year and the total number of items borrowed fell by over 1.5 million (4.7%) to 32.5 million items. Overall, the average number of issues per borrower was 27.2, continuing the decline over the last six years (Table 1b overleaf).

Borrowing varied among councils, from 17.9% of the population in Inverclyde to 34.8% in East Renfrewshire. Only two councils (East Renfrewshire and Moray) reported that more than 30% of their population borrowed items from their libraries. Similarly, the level of borrowing varied from 19.5 items per borrower in South Ayrshire to 34.5 items per borrower in Clackmannanshire.

Table 1a

Borrowers from public libraries as a percentage of the resident population

	Borrowers as a percentage of resident population					
	2003/04	2002/03	2001/02	2000/01	1999/2000	1998/99
Aberdeen City	27.1	27.6	29.2	31.8	22.1	25.1
Aberdeenshire	22.7	21.7	23.2	22.2	34.3	
Angus	27.6	28.3	29.3	32.3	33.2	52.9
Clackmannanshire	22.4	23.8	24.9	25.6	28.0	30.5
Dumfries & Galloway	29.5	28.6	29.6	31.4	29.9	29.5
Dundee City	25.5	24.6	26.1	26.7	26.5	33.3
East Ayrshire	22.1	23.5	22.2	20.4		
East Dunbartonshire	27.6	28.3	29.0	30.3	31.8	33.3
East Lothian	27.5	28.0	*21.6			
East Renfrewshire	34.8	35.1	35.1	36.3	37.8	37.7
Edinburgh, City of	25.0	24.7	25.5	24.3	22.0	22.2
Falkirk	26.1	26.5	26.5	27.7	29.4	30.8
Fife	21.2	22.4	*26.7	27.5	*36.8	*35.5
Glasgow City	18.7	19.2	18.8	18.0	18.8	13.0
Highland	23.6	23.0	25.0	24.9	26.9	36.0
Inverclyde	17.9	19.0	19.2	*22.7		
Midlothian	23.0	22.2	23.2	22.4		
Moray	34.4	35.2	34.3	36.3	38.3	39.7
North Ayrshire	27.8	27.9	26.8			
North Lanarkshire	20.3	20.1	20.8	22.3	24.5	26.0
Perth & Kinross	27.8	30.6	28.6	29.8	*48.2	*52.5
Renfrewshire	23.0	18.1	15.9	16.3	18.1	17.0
Scottish Borders	19.4	20.7	21.5	22.1	21.5	24.8
South Ayrshire	28.4	25.8	25.3	26.7	29.0	32.4
South Lanarkshire	25.2	26.3	27.8	28.6	30.8	32.7
Stirling	29.9	30.2	31.6	31.6	31.6	34.6
West Dunbartonshire	24.2	21.5	23.5	*41.7	*45.1	*43.8
West Lothian	27.7	27.1	26.2	25.6	28.6	29.9
Scotland	24.3	24.3	24.7	26.0	28.4	29.1
UNRELIABLE DATA						
Argyll & Bute	*23.1	*45.6	*44.8	*41.3	*42.3	*41.1
Orkney Islands	*38.9	*38.7	*35.2	39.1	31.7	
Shetland Islands	*41.6		*49.0	49.0	48.9	49.3
NOT REPORTED						
Eilean Siar						

Councils that reported unreliable information are excluded from the Scotland figures.

Empty cells indicate that the council did not provide the information.

Table 1b

Average number of issues per borrower

	Average number of issues per borrower					
	2003/04	2002/03	2001/02	2000/01	1999/2000	1998/99
Aberdeen City	23.8	24.1	24.1	24.2	37.5	37.7
Aberdeenshire	26.3	24.5	28.0	29.3	20.0	
Angus	27.4	29.3	30.6	30.1	31.3	17.7
Clackmannanshire	34.5	36.1	28.8	28.0	29.0	29.5
Dumfries & Galloway	26.8	30.1	29.3	29.6	30.9	32.4
Dundee City	23.8	24.8	25.2	25.8	29.4	24.0
East Ayrshire	29.0	28.7	31.8	31.2		
East Dunbartonshire	27.1	28.7	28.5	27.9	26.8	24.8
East Lothian	27.2	28.2	*36.5			
East Renfrewshire	21.3	22.1	23.5	23.9	25.3	26.9
Edinburgh, City of	27.9	29.9	29.7	31.5	40.9	53.1
Falkirk	34.4	40.3	41.4	42.9	42.4	42.6
Fife	31.6	31.9	*28.6	30.0	*25.3	*27.9
Glasgow City	26.0	27.7	28.8	31.5	32.0	46.6
Highland	31.8	32.9	30.2	29.7	28.0	22.3
Inverclyde	24.0	24.1	24.7	*20.9		
Midlothian	25.4	27.1	27.0	30.5		
Moray	24.9	25.2	28.3	29.1	29.6	30.4
North Ayrshire	26.1	26.9	26.9			
North Lanarkshire	30.0	31.1	29.3	27.5	28.7	30.8
Perth & Kinross	27.9	27.5	29.9	30.4	*20.5	*20.1
Renfrewshire	28.1	38.0	43.8	45.5	42.9	47.8
Scottish Borders	27.9	28.4	29.8	30.9	32.5	29.3
South Ayrshire	19.5	23.3	25.9	26.8	26.4	26.6
South Lanarkshire	26.0	26.2	26.7	27.5	27.8	27.8
Stirling	32.1	32.8	33.3	34.3	36.6	36.0
West Dunbartonshire	23.6	28.7	26.4	*16.2	*16.3	*15.1
West Lothian	23.5	25.6	28.2	31.4	31.1	32.0
Scotland	27.2	28.7	29.1	29.0	29.2	31.0
UNRELIABLE DATA						
Argyll & Bute	*23.3	*12.5	*14.7	*16.8	*17.4	*19.4
Orkney Islands	*23.0	*26.7	*31.3	29.8	38.7	
Shetland Islands	*24.8		*20.6	21.0	21.2	21.1
NOT REPORTED						
Eilean Siar						

Councils that reported unreliable information are excluded from the Scotland figures.

Empty cells indicate that the council did not provide the information.

Indicator 2: Changes in library stock

Library stock turnover per 1,000 population.

This indicator reports the level of stock turnover across councils against the targets for annual additions to stock recommended in *Standards for the Public Library Services in Scotland* (1995), a report published by the Convention of Scottish Local Authorities (COSLA). For books and audio materials the recommendation for adults is 280 items per 1,000 population. For children and teenagers the recommendation is 100 items per 1,000 population.

Points to bear in mind

In setting its policy for expenditure, each council will take into consideration:

- the demand for the various categories of library stock
- the level of wear and tear on stock (eg, due to repeated use)
- the level of non-return and theft of stock
- patterns of past investment in the lending stock (eg, whether there are gaps in the coverage of the stock which the council has decided to address)
- income gained from charges for lending (eg, video hire charges).

Commentary

Councils have failed to meet the national targets for additions to lending stock every year since the targets were established in 1995. In 2003/04, for the 30 councils reporting reliable information (excluding City of Edinburgh and Shetland Islands), adult stock additions fell to 66.2% of the target. Additions to stock for children and teenagers fell for the second year to 65.5% of the target, from 79% in 2001/02 (Figure 2 overleaf).

For adult lending stock, Clackmannanshire was the only council that met the target for additions. Four councils (Highland, Moray, North Ayrshire and Renfrewshire) achieved at least 90% of the target. Eight councils (Aberdeen City, Aberdeenshire, Angus, Argyll & Bute, Eilean Siar, Inverclyde, Midlothian and Perth & Kinross) reported that additions were less than 50% of the recommended target (Table 2 overleaf).

For children and teenage lending stock, three councils (Clackmannanshire, Orkney Islands and Stirling) achieved in excess of the recommended target for additions. Inverclyde reported that additions were less than 30% of the recommended target.

Figure 2

Proportion of target lending stock additions achieved

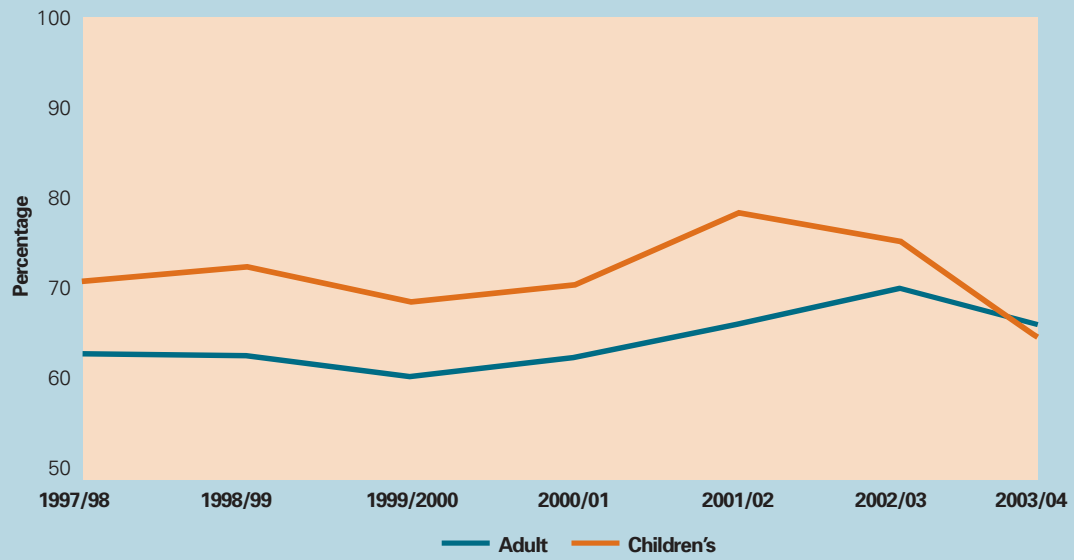


Table 2

Proportion of target additions achieved

	Percentage achieved	
	Adult	Children & teenager
Aberdeen City	47.9	42.7
Aberdeenshire	40.7	66.5
Angus	49.9	46.9
Argyll & Bute	27.3	48.2
Clackmannanshire	100.0	115.2
Dumfries & Galloway	70.2	63.0
Dundee City	67.9	82.1
East Ayrshire	57.3	80.7
East Dunbartonshire	67.3	97.3
East Lothian	56.4	73.5
East Renfrewshire	65.2	72.3
Eilean Siar	37.0	52.4
Falkirk	74.5	59.6
Fife	51.8	68.8
Glasgow City	68.2	51.0
Highland	96.0	75.2
Inverclyde	35.3	27.0
Midlothian	42.8	36.9
Moray	96.2	71.4
North Ayrshire	90.1	94.8
North Lanarkshire	85.2	76.4
Orkney Islands	77.2	128.5
Perth & Kinross	49.5	48.8
Renfrewshire	99.1	96.1
Scottish Borders	71.8	33.7
South Ayrshire	57.7	67.0
South Lanarkshire	59.7	53.5
Stirling	85.3	104.7
West Dunbartonshire	62.0	57.1
West Lothian	75.3	73.3
Scotland	66.2	65.5
UNRELIABLE DATA		
Edinburgh, City of	*59.5	*68.4
Shetland Islands	*83.1	*249.6

Councils that reported unreliable information are excluded from the Scotland figures.

Indicator 3: Use of library learning centres and learning access points

Users as a percentage of the resident population, and the average number of times terminals are used.

Learning centres and learning access points are terminals providing a range of networked resources including office packages, database services and internet and e-mail facilities within public libraries (including mobile libraries). This indicator shows the use made of the service.

Points to bear in mind

The introduction of learning centres and learning access points has been phased across Scotland, so that some councils have had these facilities for longer than others. Inverclyde Council was the last to introduce them, in Spring 2003.

In the longer term, the use of these facilities will reflect, in part, the extent to which each council:

- develops provision across its area in accordance with the needs of its population
- markets the availability of the service.

It is too early to say whether those councils that lend more books to a higher proportion of their population (see indicator 1) will also have the highest use of their learning centres and learning access points.

Commentary

In 2003/04, the first year in which this service was available from all Scotland's councils, 27 councils reported reliable information on the number of users of learning centres or learning access points (excluding Argyll & Bute, Eilean Siar, Highland, Perth & Kinross and Shetland Islands). Twenty-eight councils (excluding Argyll & Bute, Highland, Perth & Kinross and Shetland Islands) reported reliable information on the level of use of the terminals.

Across Scotland the number of users was just over 287,000, about 7.2% of the population (Table 3). Each of them used the service an average of 8.3 times, a total of 2.4 million occasions.

The proportion of the population using the terminals varied from 3.6% of the population in Aberdeenshire and East Ayrshire up to 14.5% in Renfrewshire. Five councils (Glasgow City, Midlothian, Moray, Renfrewshire and South Lanarkshire) reported that the learning centres and learning access points were used by more than 10% of the population.

The average usage level varied from 19.8 times per user in Aberdeen City to 3.9 times per user in South Lanarkshire.

Table 3

Use of learning centres and learning access points, 2003/04

	Number of learning centre and learning access point users	Number of learning centre and learning access point users as a percentage of the population	Number of occasions that terminals are accessed	Average number of uses per user
Aberdeen City	12,508	6.0	247,986	19.8
Aberdeenshire	8,261	3.6	63,152	7.6
Angus	8,493	7.9	64,627	7.6
Clackmannanshire	2,572	5.4	16,664	6.5
Dumfries & Galloway	12,847	8.7	108,270	8.4
Dundee City	10,357	7.2	155,362	15.0
East Ayrshire	4,363	3.6	48,358	11.1
East Dunbartonshire	7,507	7.0	100,883	13.4
East Lothian	5,190	5.7	66,271	12.8
East Renfrewshire	8,377	9.3	78,386	9.4
Edinburgh, City of	38,200	8.5	276,640	7.2
Eilean Siar			33,626	
Falkirk	12,101	8.3	65,983	5.5
Fife	18,408	5.2	177,842	9.7
Glasgow City	82,468	14.3	607,595	7.4
Inverclyde	5,412	6.5	37,173	6.9
Midlothian	8,460	10.5	69,020	8.2
Moray	11,851	13.7	55,126	4.7
North Ayrshire	6,405	4.7	75,114	11.7
North Lanarkshire	14,541	4.5	116,887	8.0
Orkney Islands	754	3.9	9,279	12.3
Renfrewshire	24,904	14.5	104,400	4.2
Scottish Borders	6,295	5.9	71,738	11.4
South Ayrshire	5,026	4.5	47,721	9.5
South Lanarkshire	34,567	11.4	133,427	3.9
Stirling	8,129	9.4	51,647	6.4
West Dunbartonshire	5,295	5.7	44,630	8.4
West Lothian	6,213	3.9	64,352	10.4
Scotland	287,036	7.2	2,384,564	8.3
UNRELIABLE DATA				
Argyll & Bute	*9,913	*10.9	*42,374	*4.3
Highland	*18,637	*9.0	*124,934	*6.7
Perth & Kinross	*8,068	*6.0	*70,794	*8.8
Shetland Islands	*2,218	*10.1	*23,058	*10.4

Councils that reported unreliable information are excluded from the Scotland figures.

Empty cells indicate that the council did not provide the information.

Indicator 4: Museums

The proportion of museums that are registered under the Museums and Galleries Commission registration scheme.

This indicator covers museums and galleries directly managed by councils and those for which they provide either direct financial support (eg, in the form of grants) or indirect support such as staff time or the use of buildings.

Registration with the Museums and Galleries Commission shows that a museum has met established standards in relation to its financial management, collecting policy, documentation and public accessibility. The indicator therefore identifies the proportion of museums meeting a quality threshold covering important aspects of their management.

Points to bear in mind

Only museums that meet the UK Museums Association definition and are eligible for registration are included. Art galleries are eligible for registration if they have permanent collections. Museums do not include:

- natural or archaeological sites, and historical or industrial buildings which do not have associated collections
- science centres
- institutions that are based on live collections ie, zoos, botanical gardens
- venues for temporary exhibitions
- record offices, libraries, sound or other archives.

Commentary

In 2003/04 councils reported that they either managed or financially supported 246 museums, six less than for the same councils in the previous year.

Overall, nearly 80% (196) of these museums were registered under the Museums and Galleries Commission scheme, 14 more than in the previous year (Table 4). The proportion of council-operated museums registered rose from 83% to 88%; and the proportion of museums supported by councils which are registered rose from 59% to 70%.

Table 4

The number and proportion of museums that are registered

	Number of museums		Percentage registered				
	Council owned	Supported	Council owned	Supported	Overall		
	2003/04	2003/04	2003/04	2003/04	2003/04	2002/03	2001/02
Aberdeen City	3	0	100.0	0.0	100.0	66.7	66.7
Aberdeenshire	11	6	100.0	66.7	88.2	88.2	58.8
Angus	7	1	100.0	100.0	100.0	80.0	80.0
Argyll & Bute	1	12	100.0	41.7	46.2	46.2	45.5
Clackmannanshire	1	1	0.0	100.0	50.0	100.0	100.0
Dumfries & Galloway	12	5	100.0	80.0	94.1	88.2	94.4
Dundee City	3	2	100.0	100.0	100.0	100.0	100.0
East Ayrshire	5	1	60.0	100.0	66.7	50.0	50.0
East Dunbartonshire	2	0	100.0	0.0	100.0	100.0	100.0
East Lothian	3	0	0.0	0.0	0.0	33.3	25.0
Edinburgh, City of	9	0	100.0	0.0	100.0	100.0	100.0
Eilean Siar	2	10	100.0	50.0	58.3	58.3	58.3
Falkirk	3	1	100.0	100.0	100.0	83.3	83.3
Fife	9	4	100.0	100.0	100.0	92.3	93.3
Glasgow City	9	4	88.9	50.0	76.9	76.9	76.9
Highland	2	18	100.0	100.0	100.0	85.0	88.9
Inverclyde	1	1	100.0	0.0	50.0	50.0	50.0
Midlothian	0	1	0.0	100.0	100.0	100.0	100.0
Moray	4	7	75.0	29.0	45.5	41.7	71.4
North Ayrshire	4	6	50.0	100.0	80.0	88.9	88.9
North Lanarkshire	6	0	100.0	0.0	100.0	83.3	83.3
Orkney Islands	4	8	100.0	37.5	58.3	43.8	50.0
Perth & Kinross	3	3	100.0	100.0	100.0	83.3	83.3
Renfrewshire	2	0	100.0	0.0	100.0	100.0	66.7
Scottish Borders	11	4	64.0	75.0	66.7	71.4	86.7
Shetland Islands	3	9	100.0	77.8	83.3	75.0	66.7
South Ayrshire	2	2	50.0	100.0	75.0	75.0	0.0
South Lanarkshire	3	6	100.0	66.7	78.0	11.1	0.0
Stirling	0	1	0.0	0.0	0.0	0.0	0.0
West Dunbartonshire	1	1	100.0	0.0	50.0	50.0	0.0
West Lothian	3	3	100.0	100.0	100.0	100.0	100.0
Scotland	129	117	88.4	70.1	79.7	72.2	71.5

East Renfrewshire does not provide this service.

Pools and sports facilities

Indicator 5: Attendances at sports facilities

The number of attendances per head of population for swimming pools and other indoor sport and leisure facilities.

This indicator reports the use made of swimming pools and other indoor sport and leisure facilities in each council.

Points to bear in mind

Important factors that influence attendance levels include:

- age, quality, size and range of facilities available
- the extent to which facilities and activities are publicised
- the variety, scheduling and cost of activities on offer
- the location of facilities in relation to other competing leisure facilities.

Pools vary considerably, from small traditional pools to major water activity leisure centres, and appeal to very different groups of users, so care should be exercised in comparing the figures for councils.

Indoor sport and leisure facilities are those provided by a council at purpose-built indoor sports and recreational amenities other than pools.

The indicator does not record the number of users; a council's attendance figure may reflect high usage by a small number of individuals or low usage by a large number of individuals. The indicator may also conceal wide variations in usage between different facilities within a council.

Commentary

In 2003/04, there were nearly 36 million attendances at council pools and sports facilities for the 30 councils that reported this information (excluding Eilean Siar and Perth & Kinross). This was an increase of approximately half a million attendances compared with the previous year. The average number of attendances per head of population was 7.3, similar to the previous year (Table 5).

Swimming pools

Overall, councils reported 3.6 attendances at swimming pools per head of population.

Attendance levels varied among councils, from 2.2 per head of population in East Ayrshire to 15.9 per head of population in Shetland Islands.

Other indoor sports and leisure facilities

The average attendance per head of population at indoor sport and leisure facilities was 3.8, an increase of 0.2 compared with the previous year. Attendance varied significantly from 0.1 visits per head of population in Stirling to 16.3 visits per head of population in Shetland Islands. Six councils (Angus, Clackmannanshire, Inverclyde, Midlothian, Orkney Islands and Shetland Islands) again reported more than six attendances per head of population.

Table 5

Average attendance at sports facilities per head of population

	All pools	Indoor sports and leisure facilities excluding pools in a combined leisure complex			All facilities
	2003/04	2003/04	2002/03	2001/02	2003/04
Aberdeen City	3.5	2.5	2.4	2.3	5.9
Aberdeenshire	3.7	0.6	0.6	0.6	4.3
Angus	3.1	8.4	7.8	7.5	11.4
Argyll & Bute	5.5	1.0	1.1	1.1	6.4
Clackmannanshire	2.7	7.9	8.5	7.6	10.6
Dumfries & Galloway	3.0	4.4	4.6	4.6	7.5
Dundee City	4.3	4.1	3.1	1.8	8.4
East Ayrshire	2.2	4.9	5.0	4.8	7.1
East Dunbartonshire	3.3	4.0	3.8	4.0	7.3
East Lothian	3.7	4.1	4.3		7.8
East Renfrewshire	2.9	4.2	4.4	1.6	7.1
Edinburgh, City of	3.6	2.9	2.9	3.0	6.5
Falkirk	3.1	4.3	3.8	4.6	7.4
Fife	3.5	4.9	5.0	5.5	8.4
Glasgow City	3.0	3.0	2.7	2.5	6.0
Highland	4.7	2.1	2.4	1.9	6.8
Inverclyde	3.9	8.5	8.4	7.8	12.5
Midlothian	3.3	10.4	8.5	6.3	13.7
Moray	4.7	2.3	2.3	2.5	7.0
North Ayrshire	3.3	4.5	3.0	2.6	7.8
North Lanarkshire	3.3	4.1	4.2	4.1	7.3
Orkney Islands	5.4	7.0	7.8	7.2	12.4
Renfrewshire	3.4	3.1	3.1	2.2	6.5
Scottish Borders	4.6	0.9	0.8	0.8	5.5
Shetland Islands	15.9	16.3	16.5	15.6	32.1
South Ayrshire	3.4	4.5	4.0	3.8	7.8
South Lanarkshire	3.6	3.8	4.1	3.9	7.4
Stirling	2.5	0.1	0.1	0.1	2.6
West Dunbartonshire	4.0	3.6	3.7	3.9	7.6
West Lothian	4.4	4.8	5.4	5.4	9.2
Scotland	3.6	3.8	3.6	3.4	7.3
UNRELIABLE DATA					
Eilean Siar	*2.8	*2.1	2.0	1.8	*4.9
Perth & Kinross	*4.4	*2.9	*3.1	3.9	*7.2

Councils that reported unreliable information are excluded from the Scotland figures.

Empty cells indicate that the council did not provide the information.

Contacts

If you have any specific queries about the performance information, you may wish to contact your council. A contact person for each council is given below. If you have general queries about this pamphlet, please contact Jim Lakie, e-mail jlakie@audit-scotland.gov.uk or Alec Taylor, e-mail ataylor@audit-scotland.gov.uk at Audit Scotland, T. 0131 477 1234.

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