

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for older people

This indicator provides one measure of the quality of residential care and is generally accepted as a reasonable indirect measure of quality. It reports the extent to which care staff - that is, staff providing direct care to residents - are appropriately qualified for the level of post they hold. Staff qualification is only one of a potentially large number of criteria that contribute to quality in residential care, but it is an important and measurable one.

The indicator relates only to staff in residential homes managed by councils for elderly people (aged 65+), including people with dementia whose residential accommodation is not usually provided separately. It excludes those managed by the voluntary and private sectors.

Appropriate qualifications for care staff at various management levels are established by the Scottish Social Services Council. This indicator reflects the proportion of staff holding social work, social care and some other qualifications (including management qualifications) which are sufficient to meet qualification requirements for the level of post they hold.

Points to bear in mind

The indicator will be affected by:

- the policies of councils on recruiting staff who are suitably qualified, and on training existing staff
- the availability of suitably qualified staff.

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for older people

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	20		-	-	34.7			
Aberdeenshire	16		-	-	44.8			
Angus	17		-	-	43.5			
Argyll & Bute	25	✗	-	-	26.2			
Clackmannanshire	1	✓	-	-	74.2			
Dumfries & Galloway	NS		-	-	NS			
Dundee City	2	✓	-	-	69.1			
East Ayrshire	4	✓	-	-	64.8			
East Dunbartonshire	NS		-	-	NS			
East Lothian	14		-	-	48.8			
East Renfrewshire	8	✓	-	-	56.4			
City of Edinburgh	12		-	-	49.7			
Eilean Siar	5	✓	-	-	61.1			
Falkirk	6	✓	-	-	59.5			
Fife	26	✗	-	-	21.9			
Glasgow City	19		-	-	39.9			
Highland	18		-	-	41.2			
Inverclyde	NS		-	-	NS			
Midlothian	3	✓	-	-	69.0			
Moray	NS		-	-	NS			
North Ayrshire	15		-	-	46.9			
North Lanarkshire	21		-	-	33.3			
Orkney Islands	27	✗	-	-	15.0			
Perth & Kinross	10		-	-	53.8			
Renfrewshire	24		-	-	27.6			
Scottish Borders	22		-	-	30.9			
Shetland Islands	7	✓	-	-	57.9			
South Ayrshire	28	✗	-	-	4.5			
South Lanarkshire	23		-	-	28.9			
Stirling	11		-	-	50.9			
West Dunbartonshire	13		-	-	49.2			
West Lothian	9		-	-	55.1			
			Scotland					
			-	-	42.5			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	-	-	74.2
Upper quartile	-	-	56.8
Median	-	-	47.9
Lower quartile	-	-	32.7
Lowest ranked performance	-	-	4.5

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	32	32	0
No service	(NS)	0	0	4

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for other adults

This indicator provides one measure of the quality of residential care and is generally accepted as a reasonable indirect measure of quality. It reports the extent to which care staff - that is, staff providing direct care to residents - are appropriately qualified for the level of post they hold. Staff qualification is only one of a potentially large number of criteria that contribute to quality in residential care, but it is an important and measurable one.

The indicator relates only to staff in council residential homes for people aged 18-64, who have:

- physical disabilities or sensory impairments
- mental health problems or dementia
- a learning disability
- HIV/AIDS
- drug or alcohol abuse problems.

Appropriate qualifications for care staff at various management levels are established by the Scottish Social Services Council. This indicator reflects the proportion of staff holding social work, social care and some other qualifications (including management qualifications) which are sufficient to meet qualification requirements for the level of post they hold.

Points to bear in mind

The indicator will be affected by:

- the policies of councils on recruiting staff who are suitably qualified, and on training existing staff
- the availability of suitably qualified staff.

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for other adults

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	11		-	-	50.0			
Aberdeenshire	9		-	-	52.8			
Angus	13		-	-	43.9			
Argyll & Bute	1	✓	-	-	100.0			
Clackmannanshire	NS		-	-	NS			
Dumfries & Galloway	18		-	-	29.3			
Dundee City	7	✓	-	-	63.2			
East Ayrshire	5	✓	-	-	72.0			
East Dunbartonshire	21		-	-	22.2			
East Lothian	NS		-	-	NS			
East Renfrewshire	NS		-	-	NS			
City of Edinburgh	10		-	-	51.8			
Eilean Siar	6	✓	-	-	65.2			
Falkirk	2	✓	-	-	90.0			
Fife	16		-	-	31.8			
Glasgow City	3	✓	-	-	80.0			
Highland	11		-	-	50.0			
Inverclyde	NS		-	-	NS			
Midlothian	NS		-	-	NS			
Moray	NS		-	-	NS			
North Ayrshire	8	✓	-	-	57.1			
North Lanarkshire	15		-	-	33.3			
Orkney Islands	20		-	-	25.0			
Perth & Kinross	NS		-	-	NS			
Renfrewshire	17		-	-	29.4			
Scottish Borders	NS		-	-	NS			
Shetland Islands	19		-	-	26.9			
South Ayrshire	23		-	-	0.0			
South Lanarkshire	21		-	-	22.2			
Stirling	14		-	-	35.7			
West Dunbartonshire	NS		-	-	NS			
West Lothian	4	✓	-	-	78.6			
			Scotland					
			-	-	48.0			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	-	-	100.0
Upper quartile	-	-	64.2
Median	-	-	50.0
Lower quartile	-	-	29.4
Lowest ranked performance	-	-	0.0

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	32	32	0
No service	(NS)	0	0	9

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Notes

An underlined PI measurement indicates unreliable data.

Privacy - percentage of care places occupied by older people, that are in single rooms

Research in relation to the preferences of residents in residential establishments confirms that privacy is of particular importance.

This indicator is a measure of one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

It is desirable for councils to use some double rooms to accommodate, for example, married or cohabiting adults. Therefore, it may not be possible or desirable for 100% of occupied places to be in single rooms.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

It is possible that the proportion of single rooms may rise because providers may close establishments (or parts of them) which fail to meet standards or rising expectations, including the recognition of the need for single rooms. In other words, it is possible that the proportion of single rooms may rise, at least in part, because of a reduction in total rooms.

Adult social work

Privacy - percentage of residential care places occupied by older people that are in single rooms

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	21		91.1	88.7	88.7			
Aberdeenshire	8	✓	93.9	95.2	95.9			
Angus	4	✓	93.1	95.9	97.6			
Argyll & Bute	14		94.5	89.5	91.9			
Clackmannanshire	1	✓	98.8	100.0	100.0			
Dumfries & Galloway	6	✓	94.0	94.2	96.4			
Dundee City	7	✓	95.1	95.7	96.0			
East Ayrshire	31	✗	71.3	71.3	73.8			
East Dunbartonshire	9		90.3	95.4	95.8	✓		
East Lothian	28	✗	59.9	65.0	78.9			✓
East Renfrewshire	11		81.7	92.0	93.9		✓	
City of Edinburgh	20		85.2	77.3	89.0			
Eilean Siar	3	✓	98.9	100.0	98.9			
Falkirk	22		88.3	88.3	88.4			
Glasgow City	30	✗	FTR	74.1	74.3			
Highland	10		86.8	84.9	94.4	✓		
Inverclyde	26	✗	81.7	87.5	87.0	✓		
Midlothian	13		97.4	97.4	92.7			
Moray	23		37.1	<u>48.8</u>	88.2			✓
North Ayrshire	25	✗	83.2	87.4	87.3			
North Lanarkshire	27	✗	72.7	75.5	80.2		✓	
Orkney Islands	12		92.2	91.5	93.1			
Perth & Kinross	5	✓	<u>99.0</u>	94.8	96.8			
Renfrewshire	18		67.9	87.5	89.7			✓
Scottish Borders	15		86.3	84.5	90.7	✓		
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	29	✗	71.2	73.4	74.8			
South Lanarkshire	24		74.2	79.7	87.9			✓
Stirling	15		87.9	90.7	90.7			
West Dunbartonshire	19		80.8	85.8	89.3		✓	
West Lothian	17		94.0	89.7	90.1			
			Scotland					
			84.6	84.1	87.7			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	100.0	100.0	100.0
Upper quartile	94.0	95.0	95.9
Median	88.1	88.7	90.7
Lower quartile	81.0	82.1	88.1
Lowest ranked performance	37.1	48.8	73.8

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	4
10-14%	3
>15%	4
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Fife	94.5	<u>96.4</u>	<u>96.6</u>

Reason for Unreliable Determination in 2005/06

Fife - We carried out a review of the system in place to collate the data required for this indicator. While the procedure itself is considered reasonable, it was established following sample testing that the data in the system is unreliable. In particular, testing identified a number of data input errors.

Notes

An underlined PI measurement indicates unreliable data.

Privacy - percentage of residential care places occupied by older people that are in single rooms

The following councils were ranked 25th or below in 2003/04:

East Ayrshire
East Lothian
Moray
North Lanarkshire
Renfrewshire
South Ayrshire

The following councils did not make any material improvement in their performance by 2005/06:

East Ayrshire
South Ayrshire

Privacy - percentage of residential care places occupied by older people, that have en-suite facilities

This indicator measures one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

The definition of 'en-suite facilities' represents a minimum standard which many, but not all, homes will have gone beyond by also providing either a shower or a bath in the apartment for the sole use of the resident.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

Adult social work

Privacy - percentage of residential care places occupied by older people that have en-suite facilities

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	15		63.0	66.7	69.8		✓	
Aberdeenshire	19		65.9	73.4	65.4			
Angus	6	✓	75.0	80.5	80.8	✓		
Argyll & Bute	24		48.6	58.9	60.1			✓
Clackmannanshire	4	✓	85.3	86.0	84.4			
Dumfries & Galloway	9		77.0	77.0	77.1			
Dundee City	7	✓	80.8	81.6	80.4			
East Ayrshire	13		60.6	63.2	70.1			✓
East Dunbartonshire	3	✓	84.1	90.4	86.8			
East Lothian	26	✗	51.2	47.5	55.6	✓		
East Renfrewshire	5	✓	72.1	80.8	83.4			✓
City of Edinburgh	18		61.3	61.9	65.6	✓		
Eilean Siar	31	✗	39.9	40.3	39.9			
Falkirk	16		68.8	69.6	68.5			
Glasgow City	17		FTR	64.4	67.4			
Highland	8	✓	60.2	69.0	78.1			✓
Inverclyde	21		64.6	62.3	62.9			
Midlothian	29	✗	34.1	17.9	48.0			✓
Moray	20		57.3	<u>64.2</u>	63.9		✓	
North Ayrshire	23		46.2	59.8	61.6			✓
North Lanarkshire	25	✗	46.7	53.1	59.7			✓
Orkney Islands	27	✗	39.2	42.6	53.4			✓
Perth & Kinross	10		<u>33.1</u>	73.6	76.8			
Renfrewshire	11		35.3	67.5	74.2			✓
Scottish Borders	28	✗	51.3	53.2	51.1			
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	30	✗	47.7	46.3	40.0			✗
South Lanarkshire	12		60.1	67.9	71.7			✓
Stirling	14		60.3	64.3	70.0			✓
West Dunbartonshire	22		53.3	55.1	62.2			✓
West Lothian	2	✓	95.7	90.8	90.0	✗		
			Scotland					
			62.1	66.1	68.4			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	100.0	100.0	100.0
Upper quartile	71.3	75.3	77.6
Median	60.2	64.4	68.5
Lower quartile	47.9	57.0	60.8
Lowest ranked performance	33.1	17.9	39.9

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	3
10-14%	2
>15%	12
Decline	
5-9%	1
10-14%	-
>15%	1

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Fife	64.6	<u>75.5</u>	<u>74.3</u>

Reason for Unreliable Determination in 2005/06

Fife - We carried out a review of the system in place to collate the data required for this indicator. While the procedure itself is considered reasonable, it was established following sample testing that the data in the system is unreliable. In particular, testing identified a number of data input errors.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Privacy - percentage of residential care places occupied by older people that have en-suite facilities

The following councils were ranked 25th or below in 2003/04:

Eilean Siar
Midlothian
North Ayrshire
North Lanarkshire
Orkney Islands
Renfrewshire

The following councils did not make any material improvement in their performance by 2005/06:

Eilean Siar

Privacy - percentage of residential places occupied by other adults, that are in single rooms

Research in relation to the preferences of residents in residential establishments confirms that privacy is of particular importance. This indicator is a measure of one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

It is desirable for councils to use some double rooms to accommodate, for example, married or cohabiting adults. For this reason, it may not be desirable for 100% of occupied places to be in single rooms.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

It is possible that the proportion of single rooms may rise because providers may close establishments (or parts of them) which fail to meet standards or rising expectations, including the recognition of the need for single rooms. In other words, it is possible that the proportion of single rooms may rise, at least in part, because of a reduction in total rooms.

Adult social work

Privacy - percentage of residential places occupied by other adults that are in single rooms

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	16		90.4	97.3	93.5			
Aberdeenshire	13		91.8	94.9	94.9			
Angus	26	✗	99.2	85.2	85.6		✗	
Argyll & Bute	20		84.7	98.3	92.5	✓		
Clackmannanshire	8	✓	95.0	97.5	97.9			
Dumfries & Galloway	1	✓	100.0	100.0	100.0			
Dundee City	7	✓	88.8	91.5	98.0		✓	
East Ayrshire	18		100.0	89.8	93.3	✗		
East Dunbartonshire	14		98.2	98.3	94.7			
East Lothian	27	✗	88.3	82.4	84.6			
East Renfrewshire	19		78.4	100.0	92.9			✓
City of Edinburgh	22		91.1	82.9	90.2			
Eilean Siar	1	✓	100.0	100.0	100.0			
Falkirk	21		85.2	92.9	91.9	✓		
Glasgow City	31	✗	78.8	69.0	69.7		✗	
Highland	1	✓	76.3	81.7	100.0			✓
Inverclyde	23		85.7	93.8	89.2			
Midlothian	17		99.3	95.1	93.4	✗		
Moray	10		84.6	<u>69.9</u>	97.6			✓
North Ayrshire	24		85.2	89.5	87.5			
North Lanarkshire	29	✗	67.1	76.9	79.5			✓
Orkney Islands	1	✓	100.0	100.0	100.0			
Perth & Kinross	30	✗	<u>100.0</u>	77.3	78.9			
Renfrewshire	11		95.5	96.6	95.9			
Scottish Borders	25	✗	100.0	51.6	86.4		✗	
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	28	✗	75.0	81.8	80.9	✓		
South Lanarkshire	15		68.6	89.3	94.3			✓
Stirling	1	✓	95.6	92.5	100.0			
West Dunbartonshire	12		92.7	94.9	95.7			
West Lothian	8	✓	94.9	97.4	97.9			
			Scotland					
			86.2	84.6	88.2			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	100.0	100.0	100.0
Upper quartile	99.2	97.5	97.9
Median	91.8	92.9	93.5
Lower quartile	85.0	82.6	88.3
Lowest ranked performance	67.1	51.6	69.7

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	3
10-14%	1
>15%	5
Decline	
5-9%	2
10-14%	3
>15%	-

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Fife	72.2	<u>98.6</u>	<u>93.4</u>

Reason for Unreliable Determination in 2005/06

Fife - We carried out a review of the system in place to collate the data required for this indicator. While the procedure itself is considered reasonable, it was established following sample testing that the data in the system is unreliable. In particular, testing identified a number of data input errors.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Privacy - percentage of residential places occupied by other adults that are in single rooms

The following councils were ranked 25th or below in 2003/04:

East Renfrewshire
Fife
Glasgow City
Highland
North Lanarkshire
South Ayrshire
South Lanarkshire

The following councils did not make any material improvement in their performance by 2005/06:

Fife (Unreliable in 2005/06)
Glasgow City

Privacy - percentage of residential places occupied by other adults, that have en-suite facilities

Interpretation

This indicator measures one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

The definition of 'en-suite facilities' represents a minimum standard which many, but not all, homes will have gone beyond by also providing either a shower or a bath in the apartment for the sole use of the resident.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

Adult social work

Privacy - percentage of residential places occupied by other adults that have en-suite facilities

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	23		12.7	28.5	25.9			✓
Aberdeenshire	26	✗	17.2	23.8	23.5			✓
Angus	10		20.3	54.1	52.8			✓
Argyll & Bute	14		40.7	53.3	49.1			✓
Clackmannanshire	1	✓	97.5	100.0	100.0			
Dumfries & Galloway	5	✓	41.7	68.8	75.0			✓
Dundee City	17		33.6	29.9	35.8	✓		
East Ayrshire	27	✗	6.5	13.6	23.3			✓
East Dunbartonshire	4	✓	78.2	79.3	77.2			
East Lothian	22		30.0	31.4	26.9		✗	
East Renfrewshire	8	✓	27.5	92.3	64.3			✓
City of Edinburgh	18		30.8	31.8	34.1		✓	
Eilean Siar	31	✗	0.0	100.0	0.0			
Falkirk	20		28.9	33.1	31.9		✓	
Glasgow City	11		54.1	45.4	50.4	✗		
Highland	6	✓	39.6	58.0	70.7			✓
Inverclyde	15		59.5	30.8	45.8			✗
Midlothian	24		6.7	10.7	25.6			✓
Moray	9		9.2	<u>53.1</u>	61.9			✓
North Ayrshire	15		42.6	42.1	45.8	✓		
North Lanarkshire	19		22.8	30.2	33.5			✓
Orkney Islands	25	✗	7.7	13.6	25.0			✓
Perth & Kinross	29	✗	<u>10.0</u>	26.7	21.1			
Renfrewshire	12		26.1	43.1	50.0			✓
Scottish Borders	30	✗	96.1	13.1	15.5			✗
Shetland Islands	1	✓	40.0	100.0	100.0			✓
South Ayrshire	28	✗	31.7	25.5	21.3			✗
South Lanarkshire	13		52.4	35.7	49.4	✗		
Stirling	21		40.7	31.3	31.4			✗
West Dunbartonshire	7	✓	53.7	67.8	70.2			✓
West Lothian	3	✓	31.3	97.8	97.9			✓
			Scotland					
			35.2	42.2	47.5			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	97.5	100.0	100.0
Upper quartile	42.1	62.9	63.1
Median	31.3	35.7	45.8
Lower quartile	18.7	29.2	25.7
Lowest ranked performance	0.0	10.7	0.0

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	2
10-14%	2
>15%	16
Decline	
5-9%	2
10-14%	1
>15%	4

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Fife	51.0	<u>75.8</u>	<u>55.0</u>

Reason for Unreliable Determination in 2005/06

Fife - We carried out a review of the system in place to collate the data required for this indicator. While the procedure itself is considered reasonable, it was established following sample testing that the data in the system is unreliable. In particular, testing identified a number of data input errors.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Privacy - percentage of residential places occupied by other adults that have en-suite facilities

The following councils were ranked 25th or below in 2003/04:

Aberdeen City
Aberdeenshire
East Ayrshire
Eilean Siar
Midlothian
Moray
Orkney Islands

The following councils did not make any material improvement in their performance by 2005/06:

Eilean Siar

Adult social work

Home care - total hours as a rate per 1,000 population aged 65+

Home care is one of the most important services available to councils to support people with community care needs remain at home.

This indicator measures the overall volume of service provided by the council (either directly or through contractual arrangements with other providers) in terms of the proportion of older people (aged 65+) receiving home care services. It includes both domestic and personal care services.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - total hours as a rate per 1,000 population aged 65+

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	26	✗	306.8	294.9	300.1			
Angus	30	✗	320.2	<u>274.7</u>	259.3			✗
Argyll & Bute	22		529.0	390.9	353.8			✗
Clackmannanshire	11		540.2	610.5	537.7			
Dundee City	19		262.6	395.7	411.1			✓
East Ayrshire	9		596.4	621.9	609.4			
East Dunbartonshire	25	✗	303.2	291.6	304.6			
East Lothian	12		588.1	507.9	534.9	✗		
East Renfrewshire	13		399.2	501.1	519.2			✓
City of Edinburgh	18		413.6	425.1	413.2			
Eilean Siar	1	✓	1044.6	989.7	851.3			✗
Falkirk	10		566.6	544.4	565.8			
Fife	17		593.9	451.7	443.4			✗
Glasgow City	3	✓	786.0	797.1	784.4			
Highland	24		374.9	433.1	343.7	✗		
Inverclyde	2	✓	530.2	654.3	788.1			✓
Midlothian	15		388.5	520.6	501.1			✓
Moray	16		521.2	503.9	454.8		✗	
North Ayrshire	23		484.5	419.1	347.6			✗
North Lanarkshire	8	✓	636.8	637.3	614.1			
Orkney Islands	7	✓	657.8	705.1	643.1			
Perth & Kinross	28	✗	313.1	241.7	292.2	✗		
Renfrewshire	21		426.8	444.0	386.6	✗		
Scottish Borders	20		596.7	431.4	401.0			✗
Shetland Islands	4	✓	778.6	790.2	782.2			
South Ayrshire	6	✓	609.5	603.7	658.4	✓		
South Lanarkshire	14		438.2	559.0	508.5			✓
Stirling	29	✗	350.4	291.8	284.1			✗
West Dunbartonshire	5	✓	849.5	802.8	758.3		✗	
West Lothian	27	✗	312.8	298.8	299.8			
			Scotland					
			512.2	509.6	490.5			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	1044.6	989.7	851.3
Upper quartile	596.6	619.1	612.9
Median	525.1	502.5	478.0
Lower quartile	378.3	401.6	349.2
Lowest ranked performance	262.6	241.7	259.3

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	1
10-14%	-
>15%	5
Decline	
5-9%	4
10-14%	2
>15%	7

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	515.7	465.0	<u>482.8</u>
Dumfries & Galloway	512.5	487.1	<u>622.3</u>

Reason for Unreliable Determination in 2005/06

Aberdeen City - Copies of the reports prepared at 31 March 2006 were not taken and no supporting documentation was available to support the numbers disclosed. This SPI should also be consistent with the JPIAF return, which it is not.

Dumfries & Galloway - Council was unable to provide an audit trail to support all of the figures included in the calculations.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - total hours as a rate per 1,000 population aged 65+

The following councils were ranked 25th or below in 2003/04:

Aberdeenshire
Angus
Dundee City
East Dunbartonshire
Highland
Perth & Kinross
Stirling
West Lothian

The following councils did not make any material improvement in their performance by 2005/06:

Aberdeenshire
Angus
East Dunbartonshire
Highland
Perth & Kinross
Stirling
West Lothian

Adult social work

Home care - number of home care clients aged 65+ receiving personal care as a percentage of clients

Home care is one of the most important services available to councils to support people with community care needs remain at home.

Increasing the flexibility of the service is a key policy objective for both central and local government. This indicator reflects service flexibility in terms of the proportion of older people (aged 65+) receiving personal care (eg assistance with washing, dressing, feeding and taking medication etc).

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - number of home care clients aged 65+ receiving personal care as a percentage of clients

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	3	✓	76.7	82.8	91.1			✓
Angus	27	✗	49.5	<u>44.6</u>	47.6			
Argyll & Bute	26	✗	54.0	52.3	49.6	✗		
Clackmannanshire	12		63.2	67.3	78.1			✓
Dundee City	24		47.7	56.7	53.5		✓	
East Ayrshire	8	✓	70.0	76.4	81.4			✓
East Dunbartonshire	11		64.3	74.3	78.9			✓
East Lothian	6	✓	62.6	64.1	88.0			✓
East Renfrewshire	16		61.9	71.2	69.6		✓	
City of Edinburgh	21		49.8	51.1	61.7			✓
Eilean Siar	13		66.9	72.3	76.2		✓	
Falkirk	20		63.3	65.5	63.0			
Fife	23		54.4	58.0	59.9		✓	
Glasgow City	22		53.3	59.2	61.4			✓
Highland	14		51.9	65.8	71.5			✓
Inverclyde	1	✓	67.0	83.9	96.4			✓
Midlothian	25	✗	37.4	35.1	53.2			✓
Moray	15		59.8	62.4	71.2			✓
North Ayrshire	9		71.6	77.7	80.8		✓	
North Lanarkshire	18		48.2	55.0	64.7			✓
Orkney Islands	28	✗	61.6	49.5	44.2			✗
Perth & Kinross	5	✓	74.5	79.2	89.4			✓
Renfrewshire	19		50.4	57.1	64.4			✓
Scottish Borders	7	✓	74.1	80.2	85.6			✓
Shetland Islands	30	✗	44.0	40.0	32.3			✗
South Ayrshire	2	✓	88.5	90.5	92.8			
South Lanarkshire	10		43.6	52.9	80.0			✓
Stirling	17		59.5	64.7	65.4	✓		
West Dunbartonshire	29	✗	32.6	40.5	43.0			✓
West Lothian	3	✓	84.9	91.0	91.1	✓		
			Scotland					
			57.2	63.0	67.9			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	88.5	91.0	96.4
Upper quartile	67.0	75.9	81.3
Median	60.7	64.4	70.4
Lower quartile	50.0	53.4	60.3
Lowest ranked performance	32.6	35.1	32.3

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	2
10-14%	5
>15%	17
Decline	
5-9%	1
10-14%	-
>15%	2

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	49.7	63.0	<u>66.4</u>
Dumfries & Galloway	86.0	84.4	<u>92.8</u>

Reason for Unreliable Determination in 2005/06

Aberdeen City - Copies of the reports prepared at 31 March 2006 were not taken and no supporting documentation was available to support the numbers disclosed. This SPI should also be consistent with the JPIAF return, which it is not.

Dumfries & Galloway - Council was unable to provide an audit trail to support all of the figures included in the calculations.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - number of home care clients aged 65+ receiving personal care as a percentage of clients

The following councils were ranked 25th or below in 2003/04:

Angus
Dundee City
Midlothian
North Lanarkshire
Shetland Islands
South Lanarkshire
West Dunbartonshire

The following councils did not make any material improvement in their performance by 2005/06:

Angus
Shetland Islands

Adult social work

Home care - number of home care clients aged 65+ receiving care in evenings/overnight as a percentage of clients

Home care is one of the most important services available to councils to support people with community care needs remain at home.

Increasing the flexibility of the service is a key policy objective for both central and local government. This indicator reflects service flexibility in terms of the proportion of older people (aged 65+) receiving home care services during the evening or overnight.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - number of home care clients aged 65+ receiving care in evenings/overnight as a percentage of clients

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	10		25.0	27.1	29.5			✓
Angus	27	✗	14.9	<u>14.3</u>	17.3			✓
Argyll & Bute	13		18.7	18.7	27.5			✓
Clackmannanshire	9		25.9	28.2	30.6			✓
Dumfries & Galloway	4	✓	54.6	40.7	39.6			✗
Dundee City	26	✗	15.0	15.2	17.9			✓
East Ayrshire	6	✓	29.7	34.3	33.2		✓	
East Dunbartonshire	18		19.9	23.1	25.3			✓
East Lothian	14		23.4	25.1	27.3			✓
East Renfrewshire	19		18.5	26.7	25.1			✓
City of Edinburgh	31	✗	15.8	22.9	12.0			✗
Eilean Siar	23		32.7	33.3	19.3			✗
Falkirk	17		24.7	24.8	25.6			
Fife	22		18.5	22.1	20.4		✓	
Glasgow City	1	✓	43.4	47.5	50.3			✓
Highland	29	✗	16.2	18.4	16.9			
Inverclyde	28	✗	30.8	18.4	17.0			✗
Midlothian	16		8.2	16.7	26.9			✓
Moray	5	✓	21.1	26.2	33.3			✓
North Ayrshire	14		23.5	28.2	27.3			✓
North Lanarkshire	12		26.5	26.7	28.5	✓		
Orkney Islands	20		49.2	29.0	23.1			✗
Perth & Kinross	7	✓	8.0	25.7	31.6			✓
Renfrewshire	25	✗	15.6	16.4	18.2			✓
Scottish Borders	11		25.4	28.5	29.4			✓
Shetland Islands	30	✗	16.7	14.8	16.0			
South Ayrshire	8	✓	28.1	29.5	31.0		✓	
South Lanarkshire	2	✓	23.7	30.2	43.5			✓
Stirling	21		15.9	20.7	22.7			✓
West Dunbartonshire	24		17.9	17.7	19.0	✓		
West Lothian	3	✓	64.2	48.6	40.2			✗
			Scotland					
			24.3	27.2	29.5			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	64.2	48.6	50.3
Upper quartile	27.3	28.8	30.8
Median	23.4	25.7	26.9
Lower quartile	16.5	18.6	19.2
Lowest ranked performance	8.0	14.3	12.0

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	2
10-14%	3
>15%	17
Decline	
5-9%	-
10-14%	-
>15%	6

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	4.9	6.1	<u>10.4</u>

Reason for Unreliable Determination in 2005/06

Aberdeen City - Copies of the reports prepared at 31 March 2006 were not taken and no supporting documentation was available to support the numbers disclosed. This SPI should also be consistent with the JPIAF return, which it is not.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - number of home care clients aged 65+ receiving care in evenings/overnight as a percentage of clients

The following councils were ranked 25th or below in 2003/04:

Angus
Dundee City
City of Edinburgh
Midlothian
Perth & Kinross
Renfrewshire
Stirling

The following councils did not make any material improvement in their performance by 2005/06:

City of Edinburgh

Adult social work

Home Care - number of home care clients aged 65+ receiving care at weekends as a percentage of clients

Home care is one of the most important services available to councils to support people with community care needs remain at home.

Increasing the flexibility of the service is a key policy objective for both central and local government. This indicator reflects service flexibility in terms of the proportion of older people (aged 65+) receiving home care services at the weekend.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - number of home care clients aged 65+ receiving care at weekends as a percentage of clients

Council	Rank in 05/06		PI measurement			Better ✓ or worse X since 03/04		
	1-32	✓1-8 X 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	15		55.5	51.1	56.0			
Angus	29	X	34.4	<u>32.2</u>	33.6			
Argyll & Bute	19		52.0	49.5	53.0			
Clackmannanshire	8	✓	55.0	56.2	62.6		✓	
Dumfries & Galloway	1	✓	65.2	77.4	79.6			✓
Dundee City	31	X	25.2	25.7	31.1			✓
East Ayrshire	6	✓	54.1	61.0	63.9			✓
East Dunbartonshire	21		39.9	42.4	47.6			✓
East Lothian	7	✓	52.9	58.5	62.8			✓
East Renfrewshire	11		46.1	60.8	60.0			✓
City of Edinburgh	28	X	19.3	29.3	37.3			✓
Eilean Siar	5	✓	54.2	64.4	65.3			✓
Falkirk	16		62.7	56.5	55.7		X	
Fife	22		44.2	47.3	47.5	✓		
Glasgow City	9		77.6	80.7	61.0			X
Highland	25	X	32.2	39.9	40.1			✓
Inverclyde	12		47.0	55.1	58.8			✓
Midlothian	26	X	36.5	35.4	39.5	✓		
Moray	24		42.7	42.8	40.6			
North Ayrshire	20		45.6	54.7	51.1		✓	
North Lanarkshire	13		53.6	56.0	58.5	✓		
Orkney Islands	27	X	13.1	43.8	38.7			✓
Perth & Kinross	10		51.6	52.5	60.3			✓
Renfrewshire	17		48.2	52.2	54.9		✓	
Scottish Borders	14		49.0	56.1	58.0			✓
Shetland Islands	30	X	36.9	34.2	32.6		X	
South Ayrshire	2	✓	70.6	72.7	77.2	✓		
South Lanarkshire	4	✓	54.1	65.4	66.0			✓
Stirling	17		49.1	51.3	54.9		✓	
West Dunbartonshire	23		45.9	46.8	47.1			
West Lothian	3	✓	47.7	69.2	75.8			✓
			Scotland					
			48.3	53.9	55.6			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	77.6	80.7	79.6
Upper quartile	54.1	59.7	61.8
Median	48.2	52.5	55.7
Lower quartile	41.3	43.3	43.9
Lowest ranked performance	13.1	25.7	31.1

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	4
10-14%	4
>15%	15
Decline	
5-9%	-
10-14%	2
>15%	1

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	27.9	37.9	<u>42.2</u>

Reason for Unreliable Determination in 2005/06

Aberdeen City - Copies of the reports prepared at 31 March 2006 were not taken and no supporting documentation was available to support the numbers disclosed. This SPI should also be consistent with the JPIAF return, which it is not.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - number of home care clients aged 65+ receiving care at weekends as a percentage of clients

The following councils were ranked 25th or below in 2003/04:

Angus
Dundee City
City of Edinburgh
Highland
Midlothian
Orkney Islands
Shetland Islands

The following councils did not make any material improvement in their performance by 2005/06:

Angus
Shetland Islands

Respite Care – total overnight respite care nights provided for older people (age 65 +) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give overnight respite relating to older people (age 65+).

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total overnight respite nights provided for older people aged 65+ per 1,000 population

Council	Rank in 05/06		PI measurement			Better ✓ or worse X since 03/04		
	1-32	✓1-8 X 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	8	✓	-	-	435.0			
Angus	20		-	-	283.5			
Argyll & Bute	25	X	-	-	225.3			
Clackmannanshire	2	✓	-	-	671.0			
Dundee City	18		-	-	310.2			
East Ayrshire	10		-	-	405.4			
East Dunbartonshire	26	X	-	-	224.7			
East Lothian	23		-	-	239.0			
East Renfrewshire	17		-	-	341.4			
City of Edinburgh	29	X	-	-	140.2			
Eilean Siar	4	✓	-	-	607.5			
Falkirk	12		-	-	394.5			
Glasgow City	21		-	-	275.8			
Highland	7	✓	-	-	448.9			
Inverclyde	22		-	-	256.3			
Midlothian	13		-	-	388.8			
Moray	24		-	-	238.7			
North Ayrshire	11		-	-	397.4			
North Lanarkshire	5	✓	-	-	536.2			
Orkney Islands	3	✓	-	-	608.8			
Perth & Kinross	9		-	-	431.4			
Renfrewshire	15		-	-	381.7			
Scottish Borders	27	X	-	-	212.3			
Shetland Islands	1	✓	-	-	1967.6			
South Ayrshire	14		-	-	386.8			
South Lanarkshire	16		-	-	351.0			
Stirling	6	✓	-	-	457.1			
West Dunbartonshire	19		-	-	292.6			
West Lothian	28	X	-	-	167.1			
			Scotland					
			-	-	341.6			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	-	-	1967.6
Upper quartile	-	-	435.0
Median	-	-	381.7
Lower quartile	-	-	256.3
Lowest ranked performance	-	-	140.2

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	29	29	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04		
Improvement		
5-9%	-	-
10-14%	-	-
>15%	-	-
Decline		
5-9%	-	-
10-14%	-	-
>15%	-	-

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	-	-	<u>364.2</u>
Dumfries & Galloway	-	-	<u>110.9</u>
Fife	-	-	FTR

Reason for Unreliable Determination in 2005/06

Aberdeen City - Not all the data was entered onto the system and the LA is unable to quantify this data.

Dumfries & Galloway - Council was unable to provide an audit trail to support all of the figures included in the calculations.

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – the percentage of overnight respite care nights provided for older people (age 65 +) not in a care home.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for overnight care may include:

- support at home enabling the carer to be absent
- accommodation in a care home
- other accommodation away from home
- care with another family of individual

This indicator shows the extent to which overnight care was provided other than in a care home.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of respite nights not in a care home aged 65+

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	6	✓	-	-	7.8			
Angus	17		-	-	0.0			
Argyll & Bute	5	✓	-	-	8.2			
Clackmannanshire	17		-	-	0.0			
Dundee City	17		-	-	0.0			
East Ayrshire	2	✓	-	-	20.5			
East Dunbartonshire	9		-	-	4.9			
East Lothian	11		-	-	2.9			
East Renfrewshire	13		-	-	1.9			
City of Edinburgh	10		-	-	3.5			
Eilean Siar	17		-	-	0.0			
Falkirk	3	✓	-	-	12.3			
Glasgow City	16		-	-	0.3			
Highland	8	✓	-	-	5.7			
Inverclyde	1	✓	-	-	39.6			
Midlothian	NS		-	-	NS			
Moray	17		-	-	0.0			
North Ayrshire	17		-	-	0.0			
North Lanarkshire	17		-	-	0.0			
Orkney Islands	4	✓	-	-	9.8			
Perth & Kinross	7	✓	-	-	6.1			
Renfrewshire	17		-	-	0.0			
Scottish Borders	12		-	-	2.2			
Shetland Islands	17		-	-	0.0			
South Ayrshire	14		-	-	0.9			
South Lanarkshire	17		-	-	0.0			
Stirling	17		-	-	0.0			
West Dunbartonshire	15		-	-	0.5			
West Lothian	17		-	-	0.0			
			Scotland					
			-	-	3.6			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	-	-	39.6
Upper quartile	-	-	5.8
Median	-	-	0.7
Lower quartile	-	-	0.0
Lowest ranked performance	-	-	0.0

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	29	29	0
No service	(NS)	0	0	1

Count of councils showing significant change since 2003/04		
Improvement		
5-9%	-	-
10-14%	-	-
>15%	-	-
Decline		
5-9%	-	-
10-14%	-	-
>15%	-	-

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	-	-	<u>5.5</u>
Dumfries & Galloway	-	-	<u>0.0</u>
Fife	-	-	FTR

Reason for Unreliable Determination in 2005/06

Aberdeen City - Not all the data was entered onto the system and the LA is unable to quantify this data.

Dumfries & Galloway - Council was unable to provide an audit trail to support all of the figures included in the calculations.

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – total daytime respite care hours provided for older people (age 65 +) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give daytime respite relating to older people (age 65+).

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total daytime respite hours provided for older people aged 65+ per 1,000 population

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	15		-	-	1435.4			
Angus	21		-	-	578.5			
Argyll & Bute	11		-	-	3102.2			
Clackmannanshire	29	✗	-	-	0.5			
Dundee City	17		-	-	1259.2			
East Ayrshire	10		-	-	3360.3			
East Dunbartonshire	1	✓	-	-	14254.8			
East Lothian	26	✗	-	-	284.9			
East Renfrewshire	2	✓	-	-	9140.1			
City of Edinburgh	6	✓	-	-	3771.4			
Eilean Siar	14		-	-	2247.8			
Falkirk	28	✗	-	-	47.9			
Glasgow City	12		-	-	3036.1			
Highland	18		-	-	875.9			
Inverclyde	5	✓	-	-	5143.0			
Midlothian	3	✓	-	-	5815.9			
Moray	22		-	-	553.1			
North Ayrshire	8	✓	-	-	3604.9			
North Lanarkshire	7	✓	-	-	3757.6			
Orkney Islands	25	✗	-	-	375.1			
Perth & Kinross	13		-	-	2504.8			
Renfrewshire	24		-	-	432.7			
Scottish Borders	27	✗	-	-	57.8			
Shetland Islands	16		-	-	1346.6			
South Ayrshire	20		-	-	595.6			
South Lanarkshire	9		-	-	3583.0			
Stirling	19		-	-	738.0			
West Dunbartonshire	4	✓	-	-	5811.4			
West Lothian	23		-	-	436.1			
			Scotland					
			-	-	2570.3			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	-	-	14254.8
Upper quartile	-	-	3604.9
Median	-	-	1435.4
Lower quartile	-	-	553.1
Lowest ranked performance	-	-	0.5

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	29	29	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04		
Improvement		
5-9%	-	
10-14%	-	
>15%	-	
Decline		
5-9%	-	
10-14%	-	
>15%	-	

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	-	-	<u>1341.4</u>
Dumfries & Galloway	-	-	<u>860.1</u>
Fife	-	-	FTR

Reason for Unreliable Determination in 2005/06

Aberdeen City - Not all the data was entered onto the system and the LA is unable to quantify this data.

Dumfries & Galloway - Council was unable to provide an audit trail to support all of the figures included in the calculations.

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – the percentage of daytime respite care hours provided for older people (age 65 +) not in a day care centre.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for daytime care may include:

- support at home
- accommodation in a day care centre
- day activities outside the home not based in a day care centre
- day care with another family or individual

This indicator shows the extent to which daytime care was provided other than in a day care centre.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of daytime respite not in a day centre aged 65+

Council	Rank in 05/06		PI measurement			Better ✓ or worse X since 03/04		
	1-32	✓1-8 X 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	10		-	-	99.1			
Angus	1	✓	-	-	100.0			
Argyll & Bute	19		-	-	20.1			
Clackmannanshire	1	✓	-	-	100.0			
Dundee City	16		-	-	49.2			
East Ayrshire	23		-	-	10.2			
East Dunbartonshire	15		-	-	52.2			
East Lothian	1	✓	-	-	100.0			
East Renfrewshire	25	X	-	-	9.3			
City of Edinburgh	13		-	-	69.5			
Eilean Siar	14		-	-	67.8			
Falkirk	1	✓	-	-	100.0			
Glasgow City	27	X	-	-	0.6			
Highland	20		-	-	19.2			
Inverclyde	17		-	-	23.3			
Midlothian	11		-	-	79.6			
Moray	22		-	-	17.8			
North Ayrshire	24		-	-	9.8			
North Lanarkshire	25	X	-	-	9.3			
Orkney Islands	NS		-	-	NS			
Perth & Kinross	12		-	-	72.8			
Renfrewshire	1	✓	-	-	100.0			
Scottish Borders	1	✓	-	-	100.0			
Shetland Islands	1	✓	-	-	100.0			
South Ayrshire	1	✓	-	-	100.0			
South Lanarkshire	21		-	-	18.3			
Stirling	1	✓	-	-	100.0			
West Dunbartonshire	18		-	-	22.2			
West Lothian	28	X	-	-	0.0			
			Scotland					
			-	-	34.8			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	-	-	100.0
Upper quartile	-	-	100.0
Median	-	-	60.0
Lower quartile	-	-	18.2
Lowest ranked performance	-	-	0.0

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	29	29	0
No service	(NS)	0	0	1

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	-	-	<u>12.8</u>
Dumfries & Galloway	-	-	<u>0.0</u>
Fife	-	-	FTR

Reason for Unreliable Determination in 2005/06

Aberdeen City - Not all the data was entered onto the system and the LA is unable to quantify this data.

Dumfries & Galloway - Council was unable to provide an audit trail to support all of the figures included in the calculations.

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – total overnight respite care nights provided for other adults (age 18 – 64 years) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give overnight respite relating to other adults (age 18 – 64 years) including those with:

- learning difficulties
- physical disabilities
- mental health problems
- dementia
- HIV/AIDS
- drug/alcohol abuse problems.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total overnight respite nights provided for people aged 18-64 per 1,000 population

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	2	✓	-	-	72.4			
Angus	25	✗	-	-	29.0			
Argyll & Bute	28	✗	-	-	24.5			
Clackmannanshire	18		-	-	39.4			
Dundee City	10		-	-	51.2			
East Ayrshire	7	✓	-	-	63.9			
East Dunbartonshire	26	✗	-	-	27.1			
East Lothian	19		-	-	38.2			
East Renfrewshire	15		-	-	43.0			
City of Edinburgh	16		-	-	42.8			
Eilean Siar	17		-	-	41.8			
Falkirk	6	✓	-	-	64.5			
Glasgow City	20		-	-	36.2			
Highland	14		-	-	45.5			
Inverclyde	9		-	-	56.0			
Midlothian	4	✓	-	-	68.0			
Moray	3	✓	-	-	70.3			
North Ayrshire	13		-	-	47.0			
North Lanarkshire	11		-	-	50.1			
Orkney Islands	5	✓	-	-	66.0			
Perth & Kinross	23		-	-	29.5			
Renfrewshire	8	✓	-	-	63.7			
Scottish Borders	12		-	-	49.9			
Shetland Islands	1	✓	-	-	162.5			
South Ayrshire	24		-	-	29.2			
South Lanarkshire	27	✗	-	-	25.8			
Stirling	29	✗	-	-	14.5			
West Dunbartonshire	21		-	-	35.5			
West Lothian	22		-	-	32.0			
			Scotland					
			-	-	44.5			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	-	-	162.5
Upper quartile	-	-	63.7
Median	-	-	43.0
Lower quartile	-	-	32.0
Lowest ranked performance	-	-	14.5

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	29	29	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	-	-	<u>59.4</u>
Dumfries & Galloway	-	-	<u>13.4</u>
Fife	-	-	FTR

Reason for Unreliable Determination in 2005/06

Aberdeen City - Not all the data was entered onto the system and the LA is unable to quantify this data.

Dumfries & Galloway - Council was unable to provide an audit trail to support all of the figures included in the calculations.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Respite Care – the percentage of overnight respite care nights provided for other adults (age 18 – 64 years) not in a care home.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for overnight care may include:

- support at home enabling the carer to be absent
- accommodation in a care home
- other accommodation away from home
- care with another family of individual

This indicator shows the extent to which overnight care was provided other than in a care home.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of respite nights not in a care home aged 18-64

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	6	✓	-	-	41.9			
Angus	21		-	-	0.2			
Argyll & Bute	8	✓	-	-	38.0			
Clackmannanshire	7	✓	-	-	41.0			
Dundee City	20		-	-	1.3			
East Ayrshire	12		-	-	15.4			
East Dunbartonshire	18		-	-	2.4			
East Lothian	10		-	-	23.9			
East Renfrewshire	15		-	-	8.7			
City of Edinburgh	14		-	-	9.3			
Eilean Siar	23		-	-	0.0			
Falkirk	4	✓	-	-	52.1			
Glasgow City	22		-	-	0.1			
Highland	11		-	-	21.0			
Inverclyde	13		-	-	13.3			
Midlothian	NS		-	-	NS			
Moray	2	✓	-	-	90.4			
North Ayrshire	17		-	-	2.8			
North Lanarkshire	19		-	-	1.7			
Orkney Islands	1	✓	-	-	99.7			
Perth & Kinross	23		-	-	0.0			
Renfrewshire	23		-	-	0.0			
Scottish Borders	5	✓	-	-	45.5			
Shetland Islands	9		-	-	30.0			
South Ayrshire	3	✓	-	-	82.6			
South Lanarkshire	16		-	-	7.4			
Stirling	23		-	-	0.0			
West Dunbartonshire	23		-	-	0.0			
West Lothian	23		-	-	0.0			
			Scotland					
			-	-	18.1			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	-	-	99.7
Upper quartile	-	-	38.8
Median	-	-	9.0
Lower quartile	-	-	0.2
Lowest ranked performance	-	-	0.0

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	29	29	0
No service	(NS)	0	0	1

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	-	-	<u>7.6</u>
Dumfries & Galloway	-	-	<u>29.7</u>
Fife	-	-	FTR

Reason for Unreliable Determination in 2005/06

Aberdeen City - Not all the data was entered onto the system and the LA is unable to quantify this data.

Dumfries & Galloway - Council was unable to provide an audit trail to support all of the figures included in the calculations.

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – total daytime respite care hours provided for other adults (age 18 – 64 years) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give daytime respite relating to other adults (age 18 – 64 years) including those with:

- learning difficulties
- physical disabilities
- mental health problems
- dementia
- HIV/AIDS
- drug/alcohol abuse problems.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total daytime respite hours provided for people aged 18-64 per 1,000 population

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	20		-	-	95.3			
Angus	18		-	-	123.1			
Argyll & Bute	8	✓	-	-	809.2			
Clackmannanshire	29	✗	-	-	0.0			
Dundee City	26	✗	-	-	34.6			
East Ayrshire	15		-	-	195.9			
East Dunbartonshire	6	✓	-	-	864.9			
East Lothian	28	✗	-	-	8.3			
East Renfrewshire	19		-	-	111.2			
City of Edinburgh	4	✓	-	-	1374.2			
Eilean Siar	23		-	-	50.2			
Falkirk	9		-	-	380.4			
Glasgow City	2	✓	-	-	1751.2			
Highland	17		-	-	140.6			
Inverclyde	11		-	-	354.6			
Midlothian	3	✓	-	-	1446.4			
Moray	13		-	-	215.6			
North Ayrshire	7	✓	-	-	828.3			
North Lanarkshire	5	✓	-	-	971.3			
Orkney Islands	22		-	-	63.5			
Perth & Kinross	25	✗	-	-	46.1			
Renfrewshire	10		-	-	380.1			
Scottish Borders	21		-	-	92.4			
Shetland Islands	14		-	-	209.4			
South Ayrshire	12		-	-	275.4			
South Lanarkshire	16		-	-	170.6			
Stirling	24		-	-	48.0			
West Dunbartonshire	1	✓	-	-	3145.3			
West Lothian	27	✗	-	-	20.8			
			Scotland					
			-	-	705.6			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	-	-	3145.3
Upper quartile	-	-	809.2
Median	-	-	195.9
Lower quartile	-	-	63.5
Lowest ranked performance	-	-	0.0

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	29	29	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	-	-	<u>809.3</u>
Dumfries & Galloway	-	-	<u>202.5</u>
Fife	-	-	FTR

Reason for Unreliable Determination in 2005/06

Aberdeen City - Not all the data was entered onto the system and the LA is unable to quantify this data.

Dumfries & Galloway - Council was unable to provide an audit trail to support all of the figures included in the calculations.

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – the percentage of daytime respite care hours provided for other adults (age 18 – 64 years) not in a day care centre.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for daytime care may include:

- support at home
- accommodation in a day care centre
- day activities outside the home not based in a day care centre
- day care with another family or individual

This indicator shows the extent to which daytime care was provided other than in a day care centre.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of daytime respite not in a day centre aged 18-64

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	9		-	-	99.8			
Angus	1	✓	-	-	100.0			
Argyll & Bute	16		-	-	45.5			
Clackmannanshire	27	✗	-	-	0.0			
Dundee City	19		-	-	37.7			
East Ayrshire	1	✓	-	-	100.0			
East Dunbartonshire	12		-	-	66.0			
East Lothian	1	✓	-	-	100.0			
East Renfrewshire	1	✓	-	-	100.0			
City of Edinburgh	15		-	-	54.7			
Eilean Siar	13		-	-	65.1			
Falkirk	10		-	-	99.6			
Glasgow City	26	✗	-	-	1.2			
Highland	21		-	-	34.4			
Inverclyde	23		-	-	25.4			
Midlothian	14		-	-	60.7			
Moray	18		-	-	38.3			
North Ayrshire	25	✗	-	-	8.5			
North Lanarkshire	24		-	-	13.0			
Orkney Islands	27	✗	-	-	0.0			
Perth & Kinross	22		-	-	31.5			
Renfrewshire	1	✓	-	-	100.0			
Scottish Borders	11		-	-	84.6			
Shetland Islands	20		-	-	35.3			
South Ayrshire	1	✓	-	-	100.0			
South Lanarkshire	1	✓	-	-	100.0			
Stirling	1	✓	-	-	100.0			
West Dunbartonshire	17		-	-	44.2			
West Lothian	27	✗	-	-	0.0			
			Scotland					
			-	-	33.3			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	-	-	100.0
Upper quartile	-	-	100.0
Median	-	-	54.7
Lower quartile	-	-	31.5
Lowest ranked performance	-	-	0.0

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	29	29	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	-	-	<u>8.2</u>
Dumfries & Galloway	-	-	<u>0.2</u>
Fife	-	-	FTR

Reason for Unreliable Determination in 2005/06

Aberdeen City - Not all the data was entered onto the system and the LA is unable to quantify this data.

Dumfries & Galloway - Council was unable to provide an audit trail to support all of the figures included in the calculations.

Notes

An underlined PI measurement indicates unreliable data.

Social enquiry reports – the proportion of reports submitted by the social work department to the courts by the due date

This indicator is defined in the '*National Objectives and Standards for Social Work in the Criminal Justice System*' - Standard 97.1.

The 'due date' means midday on the working day before the case is heard. The number of reports submitted includes all reports and those letters, notes and part-reports which have been submitted in lieu of a report, where a full report has not been submitted because an offender has not made themselves available for report preparation

Points to bear in mind

The indicator is a measure the efficiency of the service provided in terms of the proportion of cases which meet the timescales for key social work actions set out in the '*National Objectives and Standards for Social Work in the Criminal Justice System*'.

Adult social work

Social enquiry reports - the proportion of reports submitted by the social work department to the courts by the due date

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	27	✗	92.7	95.7	93.6			
Aberdeenshire	12		93.6	99.5	99.4	✓		
Angus	31	✗	97.1	94.0	86.4		✗	
Argyll & Bute	16		85.9	94.9	98.9			✓
Clackmannanshire	12		99.1	98.7	99.4			
Dumfries & Galloway	26	✗	90.0	97.0	94.7	✓		
Dundee City	17		98.5	99.2	98.7			
East Ayrshire	11		99.8	98.6	99.5			
East Dunbartonshire	8	✓	99.0	99.6	99.8			
East Lothian	24		85.5	91.4	95.4		✓	
East Renfrewshire	1	✓	99.2	99.6	100.0			
City of Edinburgh	24		<u>91.8</u>	92.2	95.4			
Eilean Siar	1	✓	100.0	<u>100.0</u>	100.0			
Falkirk	9		99.7	99.8	99.7			
Fife	30	✗	91.6	93.3	87.8			
Glasgow City	22		90.8	95.0	95.9	✓		
Highland	19		97.9	98.4	97.8			
Inverclyde	1	✓	100.0	98.5	100.0			
Midlothian	12		100.0	99.4	99.4			
Moray	9		100.0	100.0	99.7			
North Ayrshire	1	✓	100.0	100.0	100.0			
North Lanarkshire	20		98.8	98.5	96.1			
Orkney Islands	1	✓	100.0	100.0	100.0			
Perth & Kinross	28	✗	99.8	96.5	93.1	✗		
Renfrewshire	21		94.7	92.5	96.0			
Scottish Borders	1	✓	100.0	100.0	100.0			
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	29	✗	82.3	91.2	92.0		✓	
South Lanarkshire	23		97.5	97.2	95.7			
Stirling	17		97.5	100.0	98.7			
West Dunbartonshire	32	✗	100.0	98.3	85.9		✗	
West Lothian	12		99.5	99.8	99.4			
			Scotland					
			95.5	96.5	95.8			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	100.0	100.0	100.0
Upper quartile	100.0	99.8	99.7
Median	98.9	98.6	98.8
Lower quartile	93.4	95.5	95.4
Lowest ranked performance	82.3	91.2	85.9

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	3
10-14%	2
>15%	1
Decline	
5-9%	1
10-14%	2
>15%	-

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Social enquiry reports - the proportion of reports submitted by the social work department to the courts by the due date

The following councils were ranked 25th or below in 2003/04:

Aberdeen City
Argyll & Bute
Dumfries & Galloway
East Lothian
Fife
Glasgow City
South Ayrshire

The following councils did not make any material improvement in their performance by 2005/06:

Aberdeen City
Fife

Adult social work

Probation – the proportion of new probationers seen by a supervising officer within one week

This is based on Standard 62.1 of the '*National Objectives and Standards for Social Work in the Criminal Justice System*'.

'A new probationer' is defined as a person receiving a new order. If there is more than one order for the same person to run consecutively, then that person is counted for each order imposed; if the orders are to run concurrently then the person is counted only once. 'One week' is seven days.

Points to bear in mind

The indicator provides some measure of the efficiency of the service. However, the proportion of probationers seen within a week of the order being made will be adversely affected by:

- probationers not attending scheduled appointments
- late notification of orders by the Courts.

Adult social work

Probation - the proportion of new probationers seen by a supervising officer within one week

Council	Rank in 05/06		PI measurement			Better ✓ or worse X since 03/04		
	1-32	✓1-8 X 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	29	X	60.3	<u>65.6</u>	47.2			X
Aberdeenshire	22		<u>88.2</u>	58.9	64.3			
Angus	10		80.4	81.2	90.3		✓	
Argyll & Bute	11		72.0	93.9	89.3			✓
Clackmannanshire	14		73.5	80.7	83.0		✓	
Dumfries & Galloway	28	X	55.4	42.4	48.9		X	
Dundee City	23		69.6	69.8	62.5		X	
East Ayrshire	15		65.7	81.2	81.9			✓
East Dunbartonshire	8	✓	85.7	76.3	93.8	✓		
East Lothian	19		81.0	64.7	75.0	X		
East Renfrewshire	17		81.8	78.4	78.6			
City of Edinburgh	27	X	<u>39.9</u>	52.9	53.7			
Eilean Siar	6	✓	92.9	<u>91.7</u>	95.2			
Falkirk	12		76.1	89.8	87.3		✓	
Fife	26	X	52.6	58.8	53.9			
Glasgow City	31	X	39.9	<u>31.9</u>	26.8			X
Highland	25	X	31.5	37.0	57.0			✓
Inverclyde	4	✓	100.0	97.0	96.3			
Midlothian	1	✓	94.7	98.9	98.3			
Moray	32	X	81.5	4.8	9.3			X
North Ayrshire	20		85.2	92.9	71.5			X
North Lanarkshire	30	X	37.6	31.5	37.1			
Orkney Islands	5	✓	100.0	100.0	96.2			
Perth & Kinross	21		<u>48.9</u>	54.6	67.8			
Renfrewshire	18		69.5	78.0	75.2	✓		
Scottish Borders	9		81.2	86.7	92.1		✓	
Shetland Islands	2	✓	100.0	100.0	97.4			
South Ayrshire	13		84.6	77.8	86.1			
South Lanarkshire	24		50.0	54.2	61.8			✓
Stirling	7	✓	87.3	75.0	95.1	✓		
West Dunbartonshire	16		100.0	62.5	79.0			X
West Lothian	3	✓	94.7	82.7	96.4			
			Scotland					
			60.0	63.5	58.3			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	100.0	100.0	98.3
Upper quartile	87.5	87.5	92.5
Median	80.7	77.1	78.8
Lower quartile	59.1	57.8	60.6
Lowest ranked performance	31.5	4.8	9.3

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	3
10-14%	4
>15%	4
Decline	
5-9%	1
10-14%	2
>15%	5

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Probation - the proportion of new probationers seen by a supervising officer within one week

The following councils were ranked 25th or below in 2003/04:

Fife
Glasgow City
Highland
North Lanarkshire
South Lanarkshire

The following councils did not make any material improvement in their performance by 2005/06:

Fife
Glasgow City
North Lanarkshire

Community service – the average hours per week taken to complete community service orders

'Orders completed during the year' are orders where the originally imposed hours have been successfully completed. The orders in question may have been imposed at any time, not just within the last year. It is the date of completion that qualifies them for inclusion in the indicator.

Points to bear in mind

Research has also shown that community service tends to be more effective the shorter the time required to complete the hours ordered by the court. However, it is also important that councils match the programme of community service to the needs and abilities of the client. Unless the service programme is of a suitable quality it is unlikely that the order will be successful in reducing re-offending. There will, therefore, be occasions when it is inappropriate to work through the order too quickly.

Adult social work

Community service - the average hours per week taken to complete community service orders

Council	Rank in 05/06		PI measurement			Better ✓ or worse X since 03/04		
	1-32	✓1-8 X 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	30	X	2.7	2.3	2.2			X
Aberdeenshire	20		3.4	3.5	3.0		X	
Angus	18		2.5	2.5	3.1			✓
Argyll & Bute	13		3.0	3.2	3.5			✓
Clackmannanshire	18		3.8	3.2	3.1			X
Dumfries & Galloway	29	X	2.5	2.7	2.3	X		
Dundee City	24		2.2	2.5	2.9			✓
East Ayrshire	13		3.3	3.1	3.5	✓		
East Dunbartonshire	6	✓	4.4	4.5	4.2			
East Lothian	4	✓	3.8	4.3	4.4			✓
East Renfrewshire	7	✓	7.8	6.1	4.1			X
City of Edinburgh	28	X	3.4	3.1	2.5			X
Falkirk	15		3.8	3.9	3.4		X	
Fife	20		3.6	3.8	3.0			X
Glasgow City	3	✓	4.9	4.8	4.5	X		
Highland	26	X	4.0	3.2	2.7			X
Inverclyde	16		4.0	3.1	3.2			X
Midlothian	20		3.2	2.7	3.0	X		
Moray	27	X	FTR	4.5	2.6			
North Ayrshire	9		4.0	4.1	3.8	X		
North Lanarkshire	11		3.8	3.9	3.7			
Orkney Islands	5	✓	3.9	5.0	4.3		✓	
Perth & Kinross	20		2.1	2.8	3.0			✓
Renfrewshire	9		3.7	3.9	3.8			
Scottish Borders	16		2.8	2.8	3.2		✓	
Shetland Islands	2	✓	5.0	9.4	5.0			
South Ayrshire	1	✓	5.2	5.3	5.2			
South Lanarkshire	25	X	2.8	2.7	2.8			
West Dunbartonshire	11		8.2	4.3	3.7			X
West Lothian	8	✓	3.9	4.0	3.9			
			Scotland					
			3.6	3.6	3.4			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	8.2	9.4	5.2
Upper quartile	4.0	4.3	3.9
Median	3.8	3.7	3.3
Lower quartile	3.0	2.9	3.0
Lowest ranked performance	2.1	2.3	2.2

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
Improvement	
5-9%	1
10-14%	2
>15%	5
Decline	
5-9%	4
10-14%	2
>15%	8

Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Eilean Siar	5.8	<u>5.4</u>	<u>6.0</u>
Stirling	3.4	2.6	<u>3.5</u>

Reason for Unreliable Determination in 2005/06

Eilean Siar - Conflicting data held regarding the number of days to complete the order.

Stirling - Evidence unable to support reported information.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Community service - the average hours per week taken to complete community service orders

The following councils were ranked 25th or below in 2003/04:

Aberdeen City
Angus
Dumfries & Galloway
Dundee City
Perth & Kinross
Scottish Borders
South Lanarkshire

The following councils did not make any material improvement in their performance by 2005/06:

Dumfries & Galloway
South Lanarkshire