

## Cultural and community services

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### **Sport and Leisure Management - the number of attendances per 1,000 population for all pools**

Attendance figures indicate the extent to which pools are used.

This indicator does not record the number of users; a particular figure may reflect high usage by a small number of individuals or low usage by a large number of individuals. The indicator may also conceal wide variations in usage between different facilities within a council.

#### **Points to bear in mind**

Important factors that influence attendance levels include:

- number and size of facilities available for use
- the age, quality and range of these facilities
- the extent to which facilities and activities are publicised
- the opening hours, variety, programming and cost of activities on offer
- the location of pools in relation to other competing leisure facilities.

The characteristics of the catchment area for a facility may also have an influence on this indicator.

## Cultural and community services

### Sport and Leisure Management - the number of attendances per 1,000 population for all pools

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓ 1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	19		3678	3708	3165		X	
Angus	15		3079	3470	3767			✓
Argyll & Bute	7	✓	5467	4613	4576			X
Clackmannanshire	29	X	2709	2670	2303		X	
Dumfries & Galloway	25	X	3031	2700	2849	X		
Dundee City	10		4309	4176	4061	X		
East Ayrshire	28	X	2183	2179	2568			✓
East Dunbartonshire	20		3332	3240	3157	X		
East Lothian	4	✓	3666	3606	5006			✓
East Renfrewshire	23		2874	3043	2994			
Eilean Siar	5	✓	<u>2834</u>	2755	4841			
Falkirk	22		3129	3233	3028			
Fife	16		3514	3642	3417			
Glasgow City	30	X	2966	3189	1809			X
Highland	3	✓	4687	4963	5423			✓
Inverclyde	14		3947	4224	3785			
Midlothian	17		3277	3051	3363			
Moray	6	✓	4671	5050	4638			
North Ayrshire	26	X	3323	3048	2824			X
North Lanarkshire	24		3254	3251	2975	X		
Orkney Islands	2	✓	5408	6393	5510			
Perth & Kinross	9		<u>4375</u>	4677	4146			
Renfrewshire	21		3426	3172	3140	X		
Scottish Borders	11		4556	4654	4033		X	
Shetland Islands	1	✓	15850	15901	15626			
South Ayrshire	18		3351	3385	3203			
South Lanarkshire	8	✓	3604	4130	4531			✓
Stirling	27	X	2495	2654	2619			
West Dunbartonshire	13		3995	4103	3875			
West Lothian	12		4364	4357	3931	X		
			<b>Scotland</b>					
			3588	3684	3463			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	15850	15901	15626
Upper quartile	4350	4324	4435
Median	3470	3538	3592
Lower quartile	3092	3081	3003
Lowest ranked performance	2183	2179	1809

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
<b>Improvement</b>	
5-9%	-
10-14%	-
>15%	5
<b>Decline</b>	
5-9%	6
10-14%	3
>15%	3

#### Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	3467	3521	3306
City of Edinburgh	3595	3652	3554

#### Reason for Unreliable Determination in 2005/06

**Aberdeen City** - The number of recreational facilities through the use of community/schools establishments has not been identified together with the attendance data thereon.

**City of Edinburgh** - The data provided is incomplete as it does not include attendance figures at dual-use facilities. (Performance has been understated).

#### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

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### Sport and Leisure Management - the number of attendances per 1,000 population for all pools

**The following councils were ranked 25th or below in 2003/04:**

Clackmannanshire  
Dumfries & Galloway  
East Ayrshire  
East Renfrewshire  
Glasgow City  
Stirling

**The following councils did not make any material improvement in their performance by 2005/06:**

Clackmannanshire  
Dumfries & Galloway  
East Renfrewshire  
Glasgow City  
Stirling

## Cultural and community services

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### **Indoor facilities – the number of attendances per 1,000 population**

This indicator relates to all activities provided by the council at purpose built indoor sports and recreational facilities other than pools. Attendance figures indicate the extent to which indoor leisure facilities are used. This indicator does not record the number of users; a particular figure may reflect high usage by a small number of individuals or low usage by a large number of individuals.

### **Points to bear in mind**

Important factors that influence attendance levels include:

- the age, quality, size and range of facilities available
- the extent to which facilities and activities are publicised
- the variety, scheduling and cost of activities on offer
- the location of pools in relation to other competing leisure facilities.

When a council has more than one leisure facility, the level of attendance at any facility may vary considerably from the average attendance for that council.

The indicator may also conceal wide variations in usage between different facilities within a council.

## Cultural and community services

### Indoor facilities - the number of attendances per 1,000 population

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓ 1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeenshire	28	✗	587	542	771			✓
Angus	5	✓	8361	7930	6620			✗
Argyll & Bute	26	✗	965	1229	1371			✓
Dumfries & Galloway	15		4438	4411	4276			
Dundee City	6	✓	4124	4914	5879			✓
East Ayrshire	10		4867	5123	4907			
East Dunbartonshire	16		3986	3976	4135			
East Lothian	22		4139	3965	3380			✗
East Renfrewshire	19		4180	3998	3554		✗	
Eilean Siar	7	✓	<u>2073</u>	1808	5197			
Falkirk	18		4298	4113	3922	✗		
Fife	8	✓	4862	5310	5117	✓		
Glasgow City	13		3031	3361	4542			✓
Highland	24		2104	2751	2722			✓
Inverclyde	4	✓	8542	8283	8466			
Midlothian	2	✓	10382	9957	9656	✗		
Moray	25	✗	2344	2455	2455			
North Ayrshire	14		4468	4211	4284			
North Lanarkshire	11		4074	4708	4788			✓
Orkney Islands	3	✓	7009	<u>8765</u>	9448			✓
Perth & Kinross	23		<u>2866</u>	3086	3235			
Renfrewshire	20		3077	3535	3542			✓
Scottish Borders	27	✗	949	863	824		✗	
Shetland Islands	1	✓	16269	17126	19171			✓
South Ayrshire	12		4457	5197	4543			
South Lanarkshire	21		3761	3604	3461	✗		
Stirling	29	✗	96	96	104	✓		
West Dunbartonshire	17		3565	3799	3924		✓	
West Lothian	9		4793	4788	4977			
			<b>Scotland</b>					
			3758	3889	4156			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	16269	17126	19171
Upper quartile	4793	5123	5117
Median	4124	3998	4276
Lower quartile	2866	3086	3380
Lowest ranked performance	96	96	104

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
<b>Improvement</b>	
5-9%	2
10-14%	1
>15%	9
<b>Decline</b>	
5-9%	3
10-14%	2
>15%	2

#### Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Aberdeen City	2455	2743	<u>2776</u>
Clackmannanshire	7927	7940	<u>7308</u>
City of Edinburgh	2926	2986	<u>3231</u>

#### Reason for Unreliable Determination in 2005/06

**Aberdeen City** - This system was unreliable last year and no amendments to the system have been made. Working practices have been reviewed but changes not yet adopted.

**Clackmannanshire** - Clackmannanshire Council indicated that it cannot guarantee the reliability of this indicator.

**City of Edinburgh** - The data provided is incomplete as it does not include attendance figures at dual-use facilities. (Performance has been understated).

#### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

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### Indoor facilities - the number of attendances per 1,000 population

The following councils were ranked 25th or below in 2003/04:

Aberdeenshire  
Argyll & Bute  
Highland  
Moray  
Scottish Borders  
Stirling

The following councils did not make any material improvement in their performance by 2005/06:

Moray  
Scottish Borders

## Cultural and community services

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### **Stock turnover – the percentage of the national target met for replenishing lending stock for adults**

This indicator measures the changes in library stock.

#### **Points to bear in mind**

The COSLA report '*Standards for the Public Library Service in Scotland*', published in 1995, recommends that "annual additions of adult material should be 280 items per 1,000 of the population".

Factors likely to affect the performance of councils include:

- the purchasing policy of a council
- the demand for library stock
- levels of investment in the lending stock.

## Cultural and community services

Stock turnover – the percentage of the national target met for replenishing lending stock for adults

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓ 1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	20		47.9	51.3	61.5			✓
Aberdeenshire	6	✓	40.7	37.3	82.2			✓
Angus	27	✗	49.9	54.1	44.2		✗	
Argyll & Bute	29	✗	27.3	54.4	35.7			✓
Clackmannanshire	12		100.0	80.8	72.2			✗
Dumfries & Galloway	4	✓	70.2	67.1	84.7			✓
Dundee City	13		67.9	64.7	67.6			
East Ayrshire	14		57.3	73.1	66.2			✓
East Dunbartonshire	22		67.3	67.3	57.6		✗	
East Lothian	26	✗	56.4	49.8	51.2	✗		
East Renfrewshire	25	✗	65.2	65.4	51.7			✗
Eilean Siar	28	✗	37.0	40.5	35.9			
Falkirk	10		74.5	76.5	75.2			
Fife	21		51.8	65.0	58.0		✓	
Glasgow City	17		68.2	66.2	65.1			
Highland	7	✓	96.0	78.1	82.0		✗	
Inverclyde	31	✗	35.3	17.3	20.5			✗
Midlothian	30	✗	42.8	55.6	26.9			✗
Moray	5	✓	96.2	81.5	82.3		✗	
North Ayrshire	2	✓	90.1	85.0	93.0			
North Lanarkshire	15		85.2	74.5	65.7			✗
Orkney Islands	8	✓	77.2	77.8	79.4			
Perth & Kinross	16		49.5	57.7	65.6			✓
Renfrewshire	3	✓	99.1	93.6	90.9	✗		
Scottish Borders	19		71.8	52.0	61.8		✗	
Shetland Islands	1	✓	<u>83.1</u>	85.0	142.0			
South Ayrshire	23		57.7	57.6	55.4			
South Lanarkshire	18		59.7	63.8	64.1	✓		
Stirling	11		85.3	87.5	73.5		✗	
West Dunbartonshire	23		62.0	68.2	55.4		✗	
West Lothian	9		75.3	86.0	79.0			
			<b>Scotland</b>					
			66.2	65.9	66.4			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	100.0	93.6	142.0
Upper quartile	80.2	77.9	79.2
Median	67.3	66.2	65.6
Lower quartile	50.9	55.0	55.4
Lowest ranked performance	27.3	17.3	20.5

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
<b>Improvement</b>	
5-9%	1
10-14%	1
>15%	6
<b>Decline</b>	
5-9%	2
10-14%	7
>15%	5

### Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
City of Edinburgh	<u>59.5</u>	<u>61.3</u>	<u>50.2</u>

### Reason for Unreliable Determination in 2005/06

**City of Edinburgh** - As per previous years, the system does not record the data required for the indicator.

### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

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### Stock turnover – the percentage of the national target met for replenishing lending stock for adults

**The following councils were ranked 25th or below in 2003/04:**

Aberdeen City  
Aberdeenshire  
Argyll & Bute  
Eilean Siar  
Inverclyde  
Midlothian

**The following councils did not make any material improvement in their performance by 2005/06:**

Eilean Siar  
Inverclyde  
Midlothian

## Cultural and community services

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### **Stock turnover – the percentage of the national target met for replenishing lending stock for children and teenagers**

This indicator measures the changes in library stock.

#### **Points to bear in mind**

The COSLA report '*Standards for the Public Library Service in Scotland*', published in 1995, recommends that "annual additions of children's and teenage material should be 100 items per 1,000 of the population".

Factors likely to affect the performance of councils include:

- the purchasing policy of a council
- the demand for library stock
- levels of investment in the lending stock.

## Cultural and community services

Stock turnover – the percentage of the national target met for replenishing lending stock for children and teenagers

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓ 1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	16		42.7	50.8	72.4			✓
Aberdeenshire	2	✓	66.5	74.6	175.7			✓
Angus	20		46.9	58.3	64.2			✓
Argyll & Bute	29	✗	48.2	40.9	36.1			✗
Clackmannanshire	14		115.2	69.3	73.6			✗
Dumfries & Galloway	27	✗	63.0	56.4	48.1			✗
Dundee City	10		82.1	87.6	83.4			
East Ayrshire	15		80.7	83.8	73.1	✗		
East Dunbartonshire	9		97.3	96.0	84.4		✗	
East Lothian	23		73.5	65.9	61.1			✗
East Renfrewshire	19		72.3	68.3	64.4		✗	
Eilean Siar	26	✗	52.4	55.4	51.9			
Falkirk	22		59.6	60.5	63.7	✓		
Fife	8	✓	68.8	77.8	84.7			✓
Glasgow City	5	✓	51.0	64.3	92.0			✓
Highland	12		75.2	77.5	74.2			
Inverclyde	30	✗	27.0	11.7	15.0			✗
Midlothian	31	✗	36.9	57.4	10.0			✗
Moray	7	✓	71.4	95.0	86.3			✓
North Ayrshire	6	✓	94.8	49.8	89.2	✗		
North Lanarkshire	28	✗	76.4	72.3	45.9			✗
Orkney Islands	3	✓	128.5	116.1	97.0			✗
Perth & Kinross	17		48.8	62.3	70.1			✓
Renfrewshire	21		96.1	77.5	63.8			✗
Scottish Borders	25	✗	33.7	46.7	58.5			✓
Shetland Islands	1	✓	<u>249.6</u>	244.0	272.1			
South Ayrshire	18		67.0	68.7	69.5			
South Lanarkshire	13		53.5	42.2	73.9			✓
Stirling	11		104.7	82.9	78.9			✗
West Dunbartonshire	24		57.1	47.7	58.8			
West Lothian	4	✓	73.3	63.3	93.7			✓
			<b>Scotland</b>					
			65.5	66.3	77.0			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	249.6	244.0	272.1
Upper quartile	81.4	77.6	84.5
Median	68.8	65.9	72.4
Lower quartile	51.7	55.9	59.9
Lowest ranked performance	27.0	11.7	10.0

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
<b>Improvement</b>	
5-9%	1
10-14%	-
>15%	10
<b>Decline</b>	
5-9%	2
10-14%	2
>15%	10

### Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
City of Edinburgh	68.4	<u>76.1</u>	<u>76.2</u>

### Reason for Unreliable Determination in 2005/06

**City of Edinburgh** - As per previous years, the system does not record the data required for the indicator.

### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

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### Stock turnover – the percentage of the national target met for replenishing lending stock for children and teenagers

The following councils were ranked 25th or below in 2003/04:

Aberdeen City  
Angus  
Argyll & Bute  
Inverclyde  
Midlothian  
Scottish Borders

The following councils did not make any material improvement in their performance by 2005/06:

Argyll & Bute  
Inverclyde  
Midlothian

## Cultural and community services

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### **Use of libraries – the number of borrowers as a percentage of the resident population**

This indicator shows the number of people who actively borrowed books and other items of media during the year, expressed as a percentage of the resident population. The average is calculated by dividing the total number of items of all forms of media issued on loan during the year by the number of borrowers.

### **Points to bear in mind**

The percentage of the population who actively use library loan facilities will be affected by:

- the marketing policy of the council
- the ability of the council to supply the stock which its users want
- the loan period and the number of items that may be borrowed
- the location of libraries
- the demand for library stock
- levels of investment in the lending stock.

## Cultural and community services

### Use of libraries – the number of borrowers as a percentage of the resident population

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓ 1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	6	✓	27.1	27.9	29.2	✓		
Aberdeenshire	21		22.7	22.3	23.0			
Angus	11		27.6	26.7	25.7	✗		
Argyll & Bute	30	✗	<u>23.1</u>	<u>20.0</u>	17.4			
Clackmannanshire	24		22.4	22.8	21.5			
Dumfries & Galloway	9		29.5	28.1	26.7	✗		
Dundee City	14		25.5	25.5	24.2	✗		
East Ayrshire	29	✗	22.1	20.3	18.7			✗
East Dunbartonshire	16		27.6	26.1	23.9		✗	
East Lothian	19		27.5	25.2	23.3			✗
East Renfrewshire	5	✓	34.8	33.0	30.7		✗	
City of Edinburgh	19		25.0	24.0	23.3	✗		
Eilean Siar	1	✓	FTR	FTR	46.3			
Falkirk	15		26.1	25.0	24.1	✗		
Fife	26	✗	21.2	21.2	20.2			
Glasgow City	28	✗	18.7	18.7	18.9			
Highland	22		23.6	23.2	22.8			
Inverclyde	32	✗	17.9	16.0	14.5			✗
Midlothian	23		23.0	21.8	21.9			
Moray	4	✓	34.4	33.2	31.5	✗		
North Ayrshire	13		27.8	26.6	24.9		✗	
North Lanarkshire	27	✗	20.3	20.0	19.1	✗		
Orkney Islands	3	✓	<u>38.9</u>	37.7	34.7			
Perth & Kinross	7	✓	27.8	27.5	27.9			
Renfrewshire	18		23.0	24.5	23.8			
Scottish Borders	31	✗	19.4	18.2	17.3		✗	
Shetland Islands	2	✓	<u>41.6</u>	35.7	35.4			
South Ayrshire	12		28.4	28.4	25.3		✗	
South Lanarkshire	16		25.2	24.6	23.9	✗		
Stirling	10		29.9	29.2	26.5		✗	
West Dunbartonshire	25	✗	24.2	21.6	20.9		✗	
West Lothian	8	✓	27.7	26.9	27.3			
			<b>Scotland</b>					
			24.3	23.7	23.1			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	41.6	37.7	46.3
Upper quartile	27.8	27.7	26.9
Median	25.5	25.0	23.9
Lower quartile	22.9	21.7	21.4
Lowest ranked performance	17.9	16.0	14.5

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
<b>Improvement</b>	
5-9%	1
10-14%	-
>15%	-
<b>Decline</b>	
5-9%	8
10-14%	7
>15%	3

#### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

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### Use of libraries – the number of borrowers as a percentage of the resident population

**The following councils were ranked 25th or below in 2003/04:**

Glasgow City  
Inverclyde  
North Lanarkshire  
Scottish Borders

**The following councils did not make any material improvement in their performance by 2005/06:**

Glasgow City  
Inverclyde  
North Lanarkshire  
Scottish Borders

## Cultural and community services

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### **Use of libraries – the average number of issues per borrower**

This indicator shows the extent of borrowing by those people who make use of the library lending facilities. Borrowers exclude those who, although members of the library, did not borrow any items during the year

The average is calculated by dividing the total number of items of all forms of media issued on loan during the year by the number of borrowers.

### **Points to bear in mind**

The percentage of the population who actively use library loan facilities will be affected by:

- the marketing policy of the council
- the ability of the council to supply the stock which its users want
- the loan period and the number of items that may be borrowed
- the location of libraries
- the demand for library stock
- levels of investment in the lending stock.

## Cultural and community services

### Use of libraries – the average number of issues per borrower

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓ 1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	30	✗	23.8	23.2	21.5	✗		
Aberdeenshire	14		26.3	25.0	26.4			
Angus	20		27.4	27.3	24.6		✗	
Argyll & Bute	9		<u>23.3</u>	<u>26.4</u>	29.0			
Clackmannanshire	11		34.5	32.9	28.2			✗
Dumfries & Galloway	19		26.8	26.2	25.3	✗		
Dundee City	26	✗	23.8	23.5	23.1			
East Ayrshire	5	✓	29.0	29.5	29.8			
East Dunbartonshire	8	✓	27.1	27.1	29.1	✓		
East Lothian	12		27.2	27.5	27.7			
East Renfrewshire	29	✗	21.3	21.6	21.9			
City of Edinburgh	10		27.9	29.0	28.5			
Eilean Siar	32	✗	FTR	FTR	17.1			
Falkirk	1	✓	34.4	33.5	32.1	✗		
Fife	3	✓	31.6	30.8	30.1			
Glasgow City	16		26.0	25.1	25.8			
Highland	6	✓	31.8	30.6	29.5	✗		
Inverclyde	24		24.0	23.5	23.5			
Midlothian	28	✗	25.4	23.5	22.2		✗	
Moray	23		24.9	24.5	24.1			
North Ayrshire	18		26.1	25.4	25.4			
North Lanarkshire	4	✓	30.0	30.0	30.0			
Orkney Islands	15		<u>23.0</u>	26.8	26.3			
Perth & Kinross	17		27.9	27.1	25.5	✗		
Renfrewshire	25	✗	28.1	24.5	23.2			✗
Scottish Borders	13		27.9	26.4	27.0			
Shetland Islands	7	✓	<u>24.8</u>	29.8	29.2			
South Ayrshire	31	✗	19.5	19.2	19.9			
South Lanarkshire	21		26.0	25.4	24.3	✗		
Stirling	2	✓	32.1	30.2	31.4			
West Dunbartonshire	21		23.6	24.3	24.3			
West Lothian	27	✗	23.5	23.2	22.6			
			<b>Scotland</b>					
			27.2	26.8	26.2			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	34.5	33.5	32.1
Upper quartile	28.0	29.3	29.0
Median	26.3	26.4	25.7
Lower quartile	23.9	24.4	23.4
Lowest ranked performance	19.5	19.2	17.1

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
<b>Improvement</b>	
5-9%	1
10-14%	-
>15%	-
<b>Decline</b>	
5-9%	6
10-14%	2
>15%	2

#### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

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### Use of libraries – the average number of issues per borrower

**The following councils were ranked 25th or below in 2003/04:**

East Renfrewshire  
South Ayrshire  
West Dunbartonshire  
West Lothian

**The following councils did not make any material improvement in their performance by 2005/06:**

East Renfrewshire  
South Ayrshire  
West Dunbartonshire  
West Lothian

## Cultural and community services

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### **Learning centre and learning access points - number of users as a percentage of the resident population**

This indicator reflects the use being made of the learning opportunities and access to electronic information provided through councils' library services in conjunction with the New Opportunities Fund as part of the government's commitment to life-long learning and improving information technology and communications skills. The proportion of the population using the learning centres and access points will reflect the extent to which each council is developing its provision across its area in accordance with the needs of its population.

Learning centres or access points' are terminals provided either in clusters or singly within the council's public libraries (including mobile libraries) for the provision of a range of electronic resources that must be networked and include:

- office packages covering word processing, spreadsheet and database applications
- information resources including CD Rom, disk and database services
- Internet and e-mail facilities.

They include only those in public library facilities and exclude provision for schools.

## Cultural and community services

### Learning centre and learning access points - number of users as a percentage of the resident population

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓ 1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	7	✓	6.0	6.8	12.4			✓
Aberdeenshire	22		3.6	6.1	8.5			✓
Angus	10		7.9	9.3	11.1			✓
Argyll & Bute	27	✗	<u>10.9</u>	<u>16.1</u>	6.9			
Clackmannanshire	16		5.4	7.0	9.3			✓
Dumfries & Galloway	1	✓	8.7	15.2	21.7			✓
Dundee City	6	✓	7.2	12.4	12.6			✓
East Ayrshire	30	✗	3.6	4.7	5.1			✓
East Dunbartonshire	14		7.0	13.9	10.1			✓
East Lothian	28	✗	5.7	<u>7.8</u>	6.8			✓
East Renfrewshire	15		9.3	9.8	10.0	✓		
City of Edinburgh	11		8.5	10.4	10.8			✓
Eilean Siar	8	✓	FTR	FTR	11.7			
Falkirk	13		8.3	9.1	10.3			✓
Fife	24		5.2	7.5	7.7			✓
Highland	11		<u>9.0</u>	<u>9.3</u>	10.8			
Inverclyde	23		6.5	7.9	8.2			✓
Midlothian	19		10.5	8.0	8.9			✗
Moray	4	✓	13.7	16.1	15.9			✓
North Ayrshire	21		4.7	8.3	8.6			✓
North Lanarkshire	29	✗	4.5	5.1	5.4			✓
Orkney Islands	5	✓	3.9	8.8	13.4			✓
Perth & Kinross	18		<u>6.0</u>	7.9	9.0			
Renfrewshire	25	✗	14.5	11.5	7.6			✗
Scottish Borders	17		5.9	9.4	9.1			✓
Shetland Islands	2	✓	<u>10.1</u>	14.5	21.1			
South Ayrshire	26	✗	4.5	7.4	7.1			✓
South Lanarkshire	3	✓	11.4	15.1	17.4			✓
Stirling	9		9.4	11.1	11.4			✓
West Dunbartonshire	19		5.7	8.9	8.9			✓
West Lothian	31	✗	3.9	4.3	4.7			✓
			<b>Scotland</b>					
			7.2	9.2	10.1			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	14.5	16.1	21.7
Upper quartile	9.2	11.4	11.6
Median	6.8	9.0	9.3
Lower quartile	5.3	7.6	8.0
Lowest ranked performance	3.6	4.3	4.7

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
<b>Improvement</b>	
5-9%	1
10-14%	-
>15%	23
<b>Decline</b>	
5-9%	-
10-14%	-
>15%	2

#### Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Glasgow City	14.3	<u>20.5</u>	<u>26.6</u>

#### Reason for Unreliable Determination in 2005/06

**Glasgow City** - A new IT system was introduced late in the year which will provide accurate SPI data in future. SPI reported information is a mix of old and new systems outputs and therefore is agreed as unreliable.

#### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

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### Learning centre and learning access points - number of users as a percentage of the resident population

The following councils were ranked 25th or below in 2003/04:

Aberdeenshire  
East Ayrshire

The following councils did not make any material improvement in their performance by 2005/06:

None

## Cultural and community services

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### **Learning centre and learning access points - number of time terminals are used per 1,000 population**

This indicator reflects the use being made of the learning opportunities and access to electronic information provided through councils' library services in conjunction with the New Opportunities Fund as part of the government's commitment to life-long learning and improving information technology and communications skills. The number of times terminals are accessed will be the number of times/sessions each terminal is logged on to or opened by a user, whether registered or not.

Learning centres or access points' are terminals provided either in clusters or singly within the council's public libraries (including mobile libraries) for the provision of a range of electronic resources that must be networked and include:

- office packages covering word processing, spreadsheet and database applications
- information resources including CD Rom, disk and database services
- Internet and e-mail facilities.

They include only those in public library facilities and exclude provision for schools.

## Cultural and community services

Learning centre and learning access points - number of time terminals are used per 1,000 population

Council	Rank in 05/06		PI measurement			Better ✓ or worse ✗ since 03/04		
	1-32	✓ 1-8 ✗ 25-32	03/04	04/05	05/06	5-9%	10-14%	>15%
Aberdeen City	1	✓	1185.0	1453.4	1737.1			✓
Aberdeenshire	31	✗	277.9	427.0	407.2			✓
Angus	12		597.7	760.9	859.9			✓
Argyll & Bute	28	✗	<u>465.5</u>	<u>503.2</u>	471.6			
Clackmannanshire	23		347.7	426.8	621.5			✓
Dumfries & Galloway	7	✓	735.0	996.3	1077.9			✓
Dundee City	3	✓	1077.6	1273.1	1314.8			✓
East Ayrshire	29	✗	403.9	401.9	460.1		✓	
East Dunbartonshire	5	✓	940.1	1472.1	1210.6			✓
East Lothian	18		730.3	<u>729.5</u>	743.2			
East Renfrewshire	13		874.6	864.8	850.0			
City of Edinburgh	19		617.4	767.9	733.4			✓
Eilean Siar	2	✓	1283.4	1552.6	1458.3		✓	
Falkirk	27	✗	453.3	514.4	514.8		✓	
Fife	16		507.1	730.3	789.1			✓
Highland	21		<u>600.2</u>	<u>624.8</u>	644.2			
Inverclyde	24		444.7	532.9	613.6			✓
Midlothian	10		857.4	935.8	983.3		✓	
Moray	8	✓	635.5	823.9	1030.1			✓
North Ayrshire	14		553.7	737.0	848.8			✓
North Lanarkshire	30	✗	363.7	378.1	407.6		✓	
Orkney Islands	11		483.0	802.9	912.3			✓
Perth & Kinross	20		<u>523.8</u>	705.9	725.9			
Renfrewshire	22		607.2	626.0	638.9	✓		
Scottish Borders	15		668.0	802.0	825.4			✓
Shetland Islands	4	✓	<u>1051.0</u>	978.9	1307.0			
South Ayrshire	6	✓	427.3	704.6	1132.5			✓
South Lanarkshire	25	✗	441.7	468.2	527.1			✓
Stirling	17		599.5	785.1	784.1			✓
West Dunbartonshire	9		480.8	766.0	989.9			✓
West Lothian	26	✗	402.3	433.2	526.8			✓
			<b>Scotland</b>					
			593.0	813.1	776.7			

Ranked performance	03/04	04/05	05/06
Highest ranked performance	1283	1552.6	1737.1
Upper quartile	733	844.4	1010.0
Median	598	737.0	789.1
Lower quartile	449	523.7	617.6
Lowest ranked performance	278	378.1	407.2

Data features	Symbol	03/04	04/05	05/06
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2003/04	
<b>Improvement</b>	
5-9%	1
10-14%	5
>15%	19
<b>Decline</b>	
5-9%	-
10-14%	-
>15%	-

### Unreliable/Unreported Data in 2005/06

Council	03/04	04/05	05/06
Glasgow City	<u>1052.4</u>	1153.5	<u>1407.0</u>

### Reason for Unreliable Determination in 2005/06

**Glasgow City** - A new IT system was introduced late in the year which will provide accurate SPI data in future. SPI reported information is a mix of old and new systems outputs and therefore is agreed as unreliable.

### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

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### Learning centre and learning access points - number of time terminals are used per 1,000 population

The following councils were ranked 25th or below in 2003/04:

Aberdeenshire  
Clackmannanshire  
North Lanarkshire

The following councils did not make any material improvement in their performance by 2005/06:

None